

What you need to know about your gas bill



EnergyAustralia

Need help understanding your bill?
This brochure shows you how.

Your billing address

A unique number we use to identify and link multiple accounts

The unique identifier for your gas account. This is the number to quote when you make enquiries


The physical address where gas is supplied

The amount due from your previous invoice


This amount is the amount still owing or payments you've made in excess of what was owed on your last bill

The total amount owed (including GST) for the statement period

This is your invoice number. Every bill will have a unique invoice number. You need to include your unique invoice number when paying the bill.


EnergyAustralia

Gas Account



Sample, Joe
PO Box 168
Sample Suburb VIC 3000

Customer number	0123 456 789
Account number	0123 456 789
Service address	123 Sample Street, Sample Suburb, VIC 3000
Customer ABN	12 134 567 890
Tax invoice	Issue date 03 Sep 2012

Gas account summary 01 Jul 2012 to 31 Jul 2012	
Opening invoice balance	\$0.00
Balance carried forward	\$0.00
Current charges (inc. GST \$1,479.69 – see over for details)	\$16,276.57
Invoice number	0123456789012345
Current invoice (inc. GST \$988.76)	\$16,353.76

An * indicates a GST applicable supply. Please refer to all pages of this invoice.
Please note that the total Service Charges may include non-GST applicable items.

Moving? Call us and we'll make your next move smoother by taking care of your energy connections with no fuss. You'll be glad we moved with you.

Enquiries 133 466

Gas Supply Faults 132 083
SP AusNet

Emergencies (24hrs) 136 707
SP AusNet

Internet **www.energyaustralia.com.au**
Email **enq@energyaustralia.com.au**

Due date
19 Sep 2012

Total amount due
\$16,353.76

Includes any previous balance and current invoice of \$5,903.50


ABN 99 086 014 968

EnergyAustralia's contact details

Please note that the number listed on your account is your Local Network Service Providers designated 24hr faults number. Please quote your MIRN (DPI for NSW customers) number located on your account in the event of a gas supply fault

The due date for payment

The total amount payable (including any overdue amounts and GST).



We're now called EnergyAustralia

We're still the same friendly people, partnering with you in energy efficiency, so we can help you save more time, energy and money.

To learn more, visit our new website **energyaustralia.com.au**

This is a sample bill. All figures displayed are indicative only and do not reflect actual rates or charges.



EnergyAustralia

Energy Consumption

Gas Commodity Charge
Your Contracted
Energy Rate

Carbon Charge
The Federal
Government's carbon
pricing mechanism

Meter Data Handling Fee
Network charge
for collecting and
managing customer
consumption and data

Energy Safe Victoria
Regulated charge to
cover costs associated
with Energy Safe Victoria

**AEMO Commodity
Charge**
An Australian Energy
Market Operator
(AEMO) charge for
operating the National
Electricity Market

**Longford Transmission
Delivery Charge**
Transmission charge for
delivery cost component
associated with the
transporting of gas on
the transmission system

**Longford Peak
Inject Charges**
Injection charge for actual
quantities of gas injected
on behalf of the customer
into the transmission
system on the 10 peak
injection days

Note: For NSW, SA and
ACT transmission is
a fixed charge

Outlines the various
payment options and
includes reference
codes for these options

Unique number assigned
to your supply point by your
Local Network Service Provider



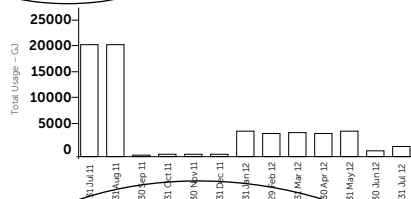
Your gas usage and service calculation

Account number 1234 567 890 Billing period 01 July 2012 to 31 Jul 2012
MIRN 98765432100 Service address 1, 23 Sample Street, VIC, 3000

Description	Quantity	UAFG	Charge Rate	\$
01/07/2012 - 31/07/12 - 31 Days				
Energy Consumption				
*Gas Commodity Charge	1,950.31982 GJ	39.24468 GJ	5.365 / GJ	\$10,674.38
*Carbon Charge	1,950.31982 GJ		\$1.180 /GJ	\$2,301.38
*Meter Data Handling Fee	31.00000 GJ		\$0.753 /GJ	\$23.35
*Energy Safe Victoria	1,950.31982 GJ	39.24468 GJ	\$0.753 /GJ	\$43.41
*AEMO Commodity Charge	1,950.31982 GJ	39.24468 GJ	\$0.02182 /GJ	\$100.33
*Longford Transmission Delivery Charge	1,950.31982 GJ	39.24468 GJ	\$2.1866 /GJ	\$720.82
*Longford Peak Inject Charges	42.02000 GJ			\$104.49
Goods and Services Tax				\$1,396.82
SUB-TOTAL				\$15,364.98
01/07/2012 - 31/07/12 - 31 Days				
Network Usage				
*Use of Distribution System	2.74407 GJ			\$617.62
*Operations & Maintenance	31 GJ			\$0.00
*Local Capacity Charge	31 GJ			\$89.99
Goods and Service Tax				\$89.99
SUB-TOTAL				\$988.88
Current Charges				\$16,353.76

An * indicates a GST applicable supply. Please refer to all pages of this invoice. Please note that the total Service Charge may include non-GST applicable items.

Gas Usage



Average Heating Value \$38.61

MHQ 50.000 GJ at 01 July 2012 20:00:00
50.00% of Contract MHQ (100.000GJ)

MDQ 50.000 GJ at 01 July 2012, was
22.73% of Contract MDQ 9220.000GJ)

Total Usage (GJ)

This Account: **1550.00**
Same time last year: **21645.37**

This graph shows
your most recent
12 months gas usage

Gas payment options

Direct Debit
Call 133 466

Mail
Please post this payslip
with your cheque payable to:
EnergyAustralia, GPO Box 4491,
Melbourne, Victoria 3001

Electronic Funds Transfer
For more information on
Electronic Funds Transfer
please email eftrem@
energyaustralia.com.au



Bill Code: 3248
Ref: 12345678901234

Pay in person at any post office,
phone 13 18 16 or go to
postbillpay.com.au



Bill Code: 97410
Ref: 12345678901234

BPAY® - Make this payment via Internet
or phone banking.
BPAYView® - Receive, view and pay this
bill using internet banking.
BPAY View Registration No - 1447173461
© Registered to BPAY Pty Ltd, ABN 69079137518



*3248 21447173549658

Due date

19 Sep 2012

The due date
for payment

Total account due

\$16,353.76

Includes any previous b balance
and current invoice of \$16,276.57

The total amount
payable (including
any overdue amounts
and GST).