



NSW Low Income Household Rebate

APPLICATION FORM - Residential Communities & Retirement Villages

Please use this application form if you live in a NSW residential community (caravan or mobile home park) or retirement village and receive a bill from your community/village operator for electricity use at your principal place of residence. Please complete all application sections, including your signature where required. The checklist will help with successfully completing this form.

To be eligible for this rebate you must live in a NSW residential community or retirement village, be separately billed by the community/village operator for electricity use at your principal place of residence – this does not include common areas – and hold one of the eligible concession cards listed below, provided by the Federal Department of Human Services or Department of Veterans' Affairs.

Please attach a copy of your latest electricity bill to this application form.

APPLICANT CARD DETAILS

Note: Commonwealth Senior Health Cards are not eligible for this rebate.

CRN Number (Dept. of Human Services)

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If you do not know your CRN, please phone DHS on 13 61 50

DVA Number (Dept. of Veteran's Affairs)

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If you do not know your number, please phone DVA on 133 254

APPLICANT DETAILS

Note: only one rebate will be paid per household, regardless of the number of eligible residents.

Please ☒ ☐ Ms ☐ Mrs ☐ Miss ☐ Mr ☐ Other

First Name:

Last Name:

Residential Address:

Suburb: Postcode: NSW

Home Phone: Mobile:

Postal Address (if different from above):

Suburb: Postcode: NSW

Email Address:

Name of Residential Community/Retirement Village:



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APPLICANT CARD TYPE

Note: Commonwealth Seniors Health Cards are not eligible for this rebate.

Please ✓ one of the below

- ☐ Pensioner Concession Card (Department of Human Services or Department of Veterans' Affairs) **OR**
☐ Health Care Card (Department of Human Services) **OR**
☐ Gold Card (Department of Veterans' Affairs) marked with:
 ☐ Totally and Permanently Incapacitated (TPI); **or**
☐ Disability Pension; **or**
☐ War Widow/er Pension.

APPLICANT BANK DETAILS

Bank Name:

Account Name: e.g. Mr S Smith

BSB Number:				—			
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Account Number:									
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APPLICANT DECLARATION AND AUTHORISATION

- All particulars provided on this application form are, to the best of my knowledge, true and correct.
- I understand it is my responsibility to notify NSW Trade & Investment (the Department) of any changes to this information.
- I authorise the Department to confirm with the Federal Department of Human Services (DHS), the status of my Commonwealth Benefit eligibility and/or receipt, and other details, as they pertain to the Low Income Household Rebate.
- I understand that the information in this form will only be used by the Department to determine eligibility for the NSW Low Income Household Rebate, which may include the above disclosures, and to audit the NSW Low Income Household Rebate program.
- I understand that this authorisation, which is ongoing, can be revoked at any time by giving notice to the Department.
- I understand that if I withdraw my authorisation, I may not be eligible for the NSW Low Income Household Rebate.
- I declare that, to the best of my knowledge, the NSW Low Income Household Rebate has not been given to anyone at the address stated on this application form, this financial year.
- I authorise the Department to contact my community/village operator when verifying if the NSW Low Income Household has already been paid to this household in this financial year.

- Please ✓
- ☐ I have read and understood the information contained within this application form.
☐ I do not receive a bill from an authorised electricity retailer.
☐ I have attached my latest electricity bill

Applicant Name (please print):

Applicant Signature: Date:



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CHECKLIST - Residential Communities & Retirement Villages

PLEASE ✓ EACH OF THE BELOW IF YOU HAVE COMPLETED THE ACTIVITY

- ☐ I have filled in pages 1 & 2 of the application form.
- ☐ I have attached my latest electricity bill (for my primary place of residence, not common property) issued by my community/village operator.
- ☐ I have signed and dated the application declaration & authorisation.

ELIGIBILITY CRITERIA

To be eligible for the Low Income Household Rebate a person must:

- be resident in New South Wales; and
- be a customer of the retailer, or a long-term resident of an on-supplied residential community (formerly known as residential park), or a resident of an on-supplied retirement village; and whose name appears on the electricity account for supply to his or her principal place of residence; and
- hold either a: Pensioner Concession Card issued by the DHS/DVA; or DHS Health Care Card; or DVA Gold Card marked with either: War Widow or War Widower Pension (WWP); or Totally and Permanently Incapacitated (TPI); or Disability Pension (EDA).

PRIVACY POLICY

The personal information you provide in the application form is subject to the NSW Privacy & Personal Information Protection Act 1998. It is being collected by NSW Trade & Investment for purposes related to processing your application for an energy rebate and auditing the rebate program which may include surveying customer experiences. NSW Trade & Investment will not disclose your personal information to anybody else unless authorised by law. Further information can be obtained from the NSW Trade & Investment website at www.trade.nsw.gov.au/legal/privacy.

WHERE DO I SEND MY COMPLETED FORM?

Post to:

NSW Low Income Household Rebate
PO Box 3889 - Sydney NSW 2001

Email to:

lihr.program@trade.nsw.gov.au

Fax to:

(02) 8281 7799 marked to the
NSW Low Income Household Rebate Team

Need help filling in this form?

Call ServiceNSW on 13 77 88

Support Services:

National Relay Service: 1300 555 727

TTY Users: 13 36 77

Translation & Interpreter Services: 13 14 50

More Information:

www.resourcesandenergy.nsw.gov.au/info/lowincomehouseholdrebate