

What you need to know about your electricity invoice.



EnergyAustralia

Need help understanding your invoice?
This brochure shows you how.

Electricity Tax Invoice

Customer invoice address



1 COMPANY ACCOUNTS PAYABLE
SAMPLE COMPANY NAME
LEVEL 1
123 SAMPLE ROAD
SAMPLE PARK NSW 1234

2 Service address
SAMPLE COMPANY NAME
123 SAMPLE ROAD
SAMPLE PARK
NSW 1234

SUMMARY OF CHARGES

3 Opening Balance	2,500.00
Energy charges	11,352.87 CR
Market charges	204.94
Metering and other charges	80.68
Environmental and carbon charges	10,982.48
Network charges	8,907.12
Subtotal this period	31,528.09
Adjustments	186.92
Subtotal	31,715.01
Goods and services tax	3,171.50

CURRENT CHARGES
(INCLUDING GST \$3,171.50) \$34,886.51

TOTAL CHARGES \$37,386.51

Any recent payments or payments made after this date will appear on your next bill.

EnergyAustralia Yallourn PTY LTD ABN 47 065 325 224



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Total (\$) amount due

\$37,386.51

Due by 01 NOV 2012

Invoice number 123456
Invoice period 01 SEP 2012 TO 30 SEP 2012
Invoice date 02 OCT 2012
P/O number 12345678901234567890123

Account number 312345

NMI 1234567890-0
Supply emergency ☎ 13 22 96
Account enquiries ☎ 1300 362 466

Match the orange numbers on the bill with the corresponding numbers below.

- 1 Your billing address.
- 2 The physical address where the electricity is supplied.
- 3 The amount due from your previous invoice.
- 4 The total amount payable (including any overdue amounts and GST).
- 5 The due date for payment.
- 6 The unique number for the current invoice.
- 7 The period covered by this invoice.
- 8 The date the invoice is issued.
- 9 Purchase order number (if applicable).
- 10 The unique identifier for your electricity account. Quote this number when you make enquiries.
- 11 Unique number assigned to your connection point by your Local Network Service Provider, which is registered in the National Electricity Market database.
- 12 This is your Local Network Service Provider's 24 - hr faults number. Please quote your NMI number located on your account in the event of a supply fault.
- 13 EnergyAustralia contact details.

MORE PAYMENT OPTIONS ON A NEW BILL.

Choose your favourite way to pay, either by **Credit Card** or even a simple **Direct Debit**.

Flip the page for our detailed 'How To Pay' section and please note our new address if you'd like to send us a cheque.



Please note: This is a sample bill. All figures displayed are indicative only and do not reflect actual rates or charges.



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Electricity Charge Details



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PERIOD: 01 Jul 2012 to 31 Jul 2012						
Invoice Date: 30 Aug 2012		Service Address:				
NMI: QAAA2000000		123 SAMPLE HIGHWAY				
Account Number: 312345		SAMPLE				
Invoice Number 0		QLD 1111				
	Contracted Rate	x (DLF x MLF)		Metered Rate	Quantity	Cost
Energy Charges						
Peak Energy	4.7080 c/kWh	1.0463	1.0191	5.0201 c/kWh	144,496.57 kWh	\$7,253.82
Off peak Energy	2.3200 c/kWh	1.0463	1.0191	2.4738 c/kWh	165,699.88 kWh	\$4,099.05
					310,196.45 kWh	\$11,352.87
Market Charges						
Participant Charge				0.0395 c/kWh	324,558.55 kWh	\$128.34
Ancillary Services				0.0236 c/kWh	324,558.55 kWh	\$76.60
						\$204.94
Metering and Other Charges						
Meter Charge				\$2.60/day	1 Meter(s)	\$80.68
						\$80.68
Environmental and Carbon Charges						
Carbon Charge (CRP \$23/tonne, ACI 0.8740%)				2.0102 c/kWh	330,757.61 kWh	\$6,648.82
SRES Charge				0.9057 c/kWh	324,558.55 kWh	\$2,939.53
LRET Charge				0.3744 c/kWh	324,558.55 kWh	\$1,215.15
QLD GEC Charge				0.0577 c/kWh	310,196.45 kWh	\$178.98
						\$10,982.48
Network Charges (EGX-Site Specific)						
NDFC - Fixed Charge				6,854.0000 c/day	31 days	\$2,124.74
NDFC - Capacity Charge				272.7000 c/kW	482.19 kW	\$1,314.92
NDADC - Actual Demand Charge				592.1000 c/kW	409.55 kW	\$2,424.92
NDVCP - Peak Charge				0.0740 c/kWh	144,496.57 kWh	\$106.93
NDVCOP - Off Peak Charge				0.0530 c/kWh	165,699.88 kWh	\$87.82
NTFC - Fixed Charge				6,253.0000 c/day	31 days	\$1,938.43
NTADC - Actual Demand Charge				111.2000 c/kW	446.76 kW	\$496.80
NTVCP - Peak Charge				0.1330 c/kWh	144,496.57 kWh	\$192.18
NTVCOP - Off Peak Charge				0.1330 c/kWh	165,699.88 kWh	\$220.38
						\$8,907.12
SUBTOTAL THIS PERIOD						\$31,528.09
Adjustments						
LRET Charge Rate Adj May 12 - Jul 12					3.00 Month	\$186.92
						\$186.92
SUBTOTAL						\$31,715.01
GST						\$3,171.50
TOTAL THIS PERIOD						\$34,886.51

EnergyAustralia Yallourn PTY LTD ABN 47 065 325 224

3 Market Charges
Participant charge – An Australian Energy Market Operator (AEMO) charge for operating the National Electricity Market.
Ancillary services – AEMO charge to manage the national electricity market grid's system, frequency and security.

4 Metering and Other Charges
Meter charge – A charge for the installation, maintenance and reading of your meter.

5 Environmental and Carbon Charge
Carbon charge – The Federal Government's carbon pricing mechanism.
SRES charge – Federal Government Small-scale Renewable Energy Scheme charge.
LRET charge – Federal Government Large Scale Renewable Energy Target Scheme charge.
State-based government environmental charge – The following environmental schemes apply in each state:
VEET – VIC Government Energy Efficiency Scheme Charge.
ESC – NSW Government Energy Savings Scheme Charge.
GEC – QLD Government Greenhouse Gas Abatement Scheme.
EEC – ACT Government Energy Efficiency Scheme Charge.

6 Network Charges
Your local Network Operator charges for delivering electricity through their network (poles and wires). There are typically three components to the charge: administration, electricity used – based charge (peak and off – peak) and demand charge (if applicable). These may vary between networks.

7 Distribution loss factors (DLF)
refer to energy losses incurred in the distribution network system. DLF is applied to number 3 and 5.

8 Marginal loss factors (MLF)
refer to energy losses incurred in the transmission network system.
Loss factors (DLF and MLF) – Loss factors are applied to various line items on the invoice and are approved by federal and state regulators. MLF is applied to the carbon charge.

1 The unique identifier for your electricity account. This is the number to quote when you make enquiries.

2 Energy Charges
Peak energy – Typically, energy usage during

daytime weekdays, when energy demand is higher.
*Note: Peak hours may vary between states and network areas.

Off – peak energy – Typically, energy usage overnight, weekends and public holidays.
*Note: Off – peak consumption hours vary between states.

9 The price paid for electricity used during a specific time. Rates have been adjusted to include loss factors where applicable.

10 The kilowatt hours of electricity used.

Please note: This is a sample bill. All figures displayed are indicative only and do not reflect actual rates or charges.



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Electricity Charge Details



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Additional Information: Actual Demand- 446.76 kW
Actual Demand- 469.81 kVA

DLF: Distribution loss factor
MLF: Marginal loss factor

1

Energy Periods (EST)

2

Peak Energy Mon - Fri - 7am to 11pm
Off Peak Energy All Other Times - 11pm - 7am

Network Periods

NDVCP - Peak Charge Mon - Fri - 7am to 11pm
NDVCOP - Off Peak Charge All Other Times - 11pm - 7am
NTVCP - Peak Charge Mon - Fri - 7am to 11pm
NTVCOP - Off Peak Charge All Other Times - 11pm - 7am

1 Typically, energy usage during daytime weekdays, when energy demand is higher.

*Note: Peak consumption hours may vary between states.

2 Typically energy usage overnight, weekends and public holidays.

*Note: Off - peak consumption hours may vary between states.

3 The time periods for when your local Network Operator charges.



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How To Pay



EnergyAustralia

Electronic Funds Transfer

Bank: Commonwealth Bank of Australia
Account Name: EnergyAustralia Pty Ltd

BSB: 067-974

Payment Account Number: 93XXXXXXX

BPAY™



Bill code: 858142
Ref: 93XXXXXXX

Telephone & internet banking – BPAY®

Contact your bank or financial institution
to make this payment from your bank
account.

More info bpay.com.au
*Registered to BPAY Pty Ltd
ABN 69 079 137 518

Mail

Please post this payment slip below with your
cheque payable to:
**EnergyAustralia Pty Ltd,
Locked Bag 20000
Melbourne VIC 3001**

BPOINT™



Bill code: 858142
Ref: 93XXXXXXX

Credit card

Internet:

energyaustralia.com.au/creditcardpayment
Phone: 1300 328 959

Please note: A processing fee may apply.

Direct Debit

Ref: 93XXXXXXX

Save time by having your account paid automatically
on the due date.

Apply online to set up Direct Debit via
either your bank account or credit card at:
energyaustralia.com.au/directdebitregister

Please send remittance advice to:
accounts.receivable@energyaustralia.com.au
or fax: (03) 8628 4581

Fold and tear along perforated line

Please do not include pins or paper clips with your cheque.



If paying by cheque, please post this section with
payment to:

**EnergyAustralia
LOCKED BAG 20000
MELBOURNE VIC 3001**

Customer No. 93XXXXXXXXXXXXX
Invoice No. 600650

Trancode Usercode Customer Reference Number

831 066911 22222222222222

<00021598> <066911> <22222222222222>

EnergyAustralia Payment Slip

Total (\$) amount due

\$37,386.51

Due by 01 NOV 2012

Includes the opening balance and current invoice
of \$37,386.51

Account number 312345

This page outlines the various payment
options and includes reference codes
for these options

Please note: This is a sample bill. All figures displayed are indicative only and do not reflect actual rates or charges.