

What you need to know about your electricity bill



EnergyAustralia

Need help understanding your bill?
This brochure shows you how.

Your billing address

A unique number we use to identify and link multiple accounts

The unique identifier for your electricity account. This is the number to quote when you make enquiries


The physical address where electricity is supplied

The amount due from your previous invoice

This amount is the amount still owing or payments you've made in excess of what was owed on your last bill

The total amount owed (including GST) for the statement period

This is your invoice number. Every bill will have a unique invoice number. You need to include your unique invoice number when paying the bill.


EnergyAustralia

Electricity Account

Enquiries **133 466**

Street Light or Power Failure (24Hrs)

Powercor **132 412**

Internet Email www.energyaustralia.com.au
enq@energyaustralia.com.au

Please note that the number listed on your account is your Local Network Service Providers designated 24hr faults number. Please quote your NMI number located on your account in the event of a supply fault.

Customer number 112233445566

Account number 9876 543 210

Service address 123 Sample Street, Sample Suburb, VIC 3000

Tax invoice Issue date 02 Aug 2012

Due date 20 Aug 2012

Total amount due \$5,903.05


Includes any previous balance and current invoice of \$5,903.05

ABN 99 086 014 968

| Electricity account summary 01 Jul 2012 to 31 Jul 2012 | |
|--|---------------------|
| Opening invoice balance | \$0.00 |
| Balance carried forward | \$0.00 |
| Current charges (inc. GST \$536.64 – see over for details) | \$5,903.05 |
| Invoice number | 123456789012 |
| Current invoice (inc. GST \$536.64) | \$5903.05 |

An * indicates a GST applicable supply. Please refer to all pages of this invoice. Please note that the total Service Charges may include non-GST applicable items.

Moving? Call us and we'll make your next move smoother by taking care of your energy connections with no fuss. You'll be glad we moved with you.



We're now called EnergyAustralia

We're still the same friendly people, partnering with you in energy efficiency, so we can help you save more time, energy and money.

To learn more, visit our new website energyaustralia.com.au

Please note: This is a sample bill. All figures displayed are indicative only and do not reflect actual rates or charges.



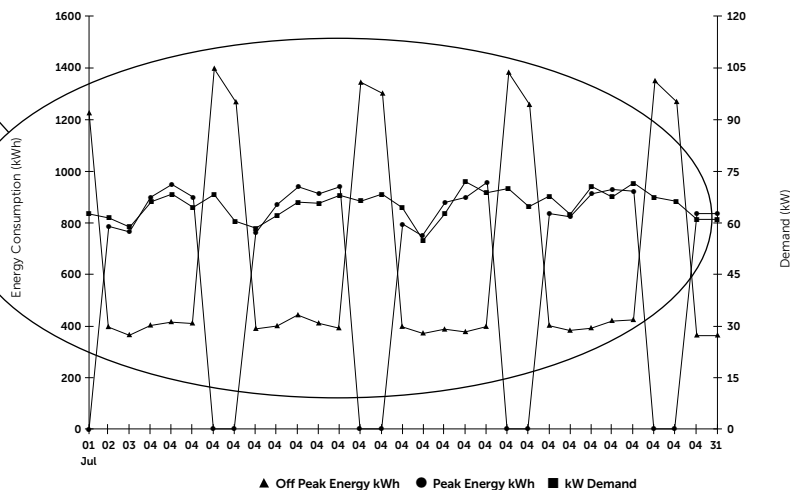
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See the following pages for details of your electricity usage and service calculation.

Off Peak Energy kWh, Peak Energy kWh

72.67 kW 2012-07-19, 19:45:00



▲ Off Peak Energy kWh ● Peak Energy kWh ■ kW Demand

Electricity payment options

Direct Debit
Call 133 466

Mail
Please post this payslip
with your cheque payable to:
TRUenergy, GPO Box 4491,
Melbourne, Victoria 3001

Electronic Funds Transfer
For more information on
Electronic Funds Transfer please
email eftrmit@truenergy.com.au



Billier Code: 3248
Ref: 1234 5678 901234

Pay in person at any post office,
phone 13 18 16 or go to
postbillpay.com.au



Billier Code: 9710
Ref: 1234 5678 901234

BPAY® – Make this payment via Internet
or phone banking.
BPAYView® – Receive, view and pay this
bill using internet banking.
BPAY View Registration No – 1522046618
© Registered to BPAY Pty Ltd, ABN 69 079 137 518



*3248 21447173549658

Due date

20 Aug 2012

Total amount due

\$5,903.05

Includes any previous balance
and current invoice of \$5,903.05

| Office use only | | |
|-----------------|-----------|-------------------|
| Trancode | User code | Payment reference |
| 831 | 067024 | 12345678901234 |

The Graph shows
your energy use
and greenhouse gas
emissions over time

Outlines the various
payment options and
includes reference
codes for these options

The due date
for payment

The total amount
payable (including
any overdue amounts
and GST).



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Energy Consumption

Peak Consumption

Typically, usage during daytime weekdays when energy demand is higher. *Note: Peak consumption hours may vary between states

Off Peak Consumption

Typically energy usage overnight, weekends and public holidays. *Note: Off Peak consumption hours may vary between states

Carbon Charge

The Federal Government's carbon pricing mechanism

SRES Charge

Federal Government Small-scale Renewable Energy Scheme charge

LRET Charge

Federal Government Renewable Energy Target Scheme charge

Retail Supply Charge

Charge for ongoing account administration

Meter charge

Charge for the meter, installation, maintenance and reading of your meter

Ancillary Services Charge

Australian Energy Market Operators Charge charge to manage the national electricity grid's system, frequency and security

Market Participant Charge

Australian Energy Market Operator (AEMO) charge for operating the National Electricity Market

VEET

State-based Government environmental charge. The following environmental schemes apply in each state:

VEET-VIC Government Energy Efficiency Scheme Charge

ESC-NSW Government Energy Savings Scheme Charge

GEC-QLD Government Greenhouse gas abatement Scheme

EEC-ACT Government Energy Efficiency Scheme Charge

Unique number assigned to your supply point by your Local Network Service Provider which is registered in the National Electricity Market database



Your electricity usage and service calculation

Account number 9876 543 210 Billing period 01 July 2012 to 31 Jul 2012 Invoice number 112233445566
NMI NCCZ200000 Service address PO Box 168, Sample Suburb, VIC 3000

| Description | Quantity | Line Loss | Charge / Rate | \$ |
|---|----------------|-----------------|----------------|------------|
| 01/07/2012 – 31/07/12 – 31 Days | | | | |
| Energy Consumption | | | | |
| *Peak Consumption 7am-11pm (M-F) EST | 19,280.932 kWh | 1,393.53923 kWh | \$0.059999/kWh | \$1,240.26 |
| *Off Peak Consumption (All Other Times) | 20,838.950 kWh | 1,509.25385 kWh | \$0.03131/kWh | \$669.63 |
| *Carbon Charge | 40,119.882 kWh | 2,899.89308 kWh | \$0.005/kWh | \$215.10 |
| *SRES Charge | 40,119.882 kWh | 2,788.33180 kWh | \$0.009053/kWh | \$388.45 |
| *LRET Charge | 40,119.882 kWh | 2,788.33180 kWh | \$0.002489/kWh | \$106.80 |
| *Retail Supply Charge | 31 Days | | \$1.506849/kWh | \$35.67 |
| *Metre Charge | 31 Days | | \$2.328657/kWh | \$35.67 |
| *Ancillary Services Charge | 40,119.882 kWh | 2,788.33180 kWh | \$0.002798/kWh | \$12.01 |
| *Market Participant Charge | 40,119.882 kWh | 2,788.33180 kWh | \$0.003958/kWh | \$16.96 |
| Total GST | | | | \$278.71 |
| *VEET | | | | |

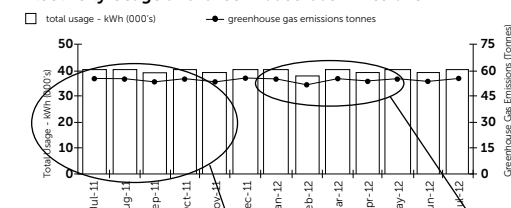
| | | | | | |
|--|----------------|--|------------------|------------------|-------------------|
| 01/07/2012 – 31/07/12 – 31 Days | | | | SUB-TOTAL | \$3,065.78 |
| Network Usage | | | | | |
| *Peak Consumption | 19,280.932 kWh | | \$0.043912/kWh | \$846.66 | |
| *Off Peak Consumption | 20,838.950 kWh | | \$0.025465/kWh | \$530.66 | |
| *Contract Demand Charge | 120.00 kWh | | \$10.0168006/kWh | \$1,202.02 | |
| Total GST | | | | \$257.02 | |
| | | | | SUB-TOTAL | \$2,837.27 |

Current Charges

An * indicates a GST applicable supply. Please refer to all pages of this invoice. Please note that the total Service Charge may include non-GST applicable items.

Highest actual metered demand this period 72.67 (Recorded on 19 July 2012 at 19:45:00)

Electricity Usage and Greenhouse Gas Emissions



This Account: **Total Usage (kWh)**
Total Greenhouse Gas Emissions (Tonnes)
This Account: **40.12 kWh (000's)**
54.96

For more information visit
www.climatechange.com.au

To reduce your greenhouse gas emissions,
call us on **133 466** to find out how you can
support green energy.

Your contracted energy rate

Energy losses incurred in transporting energy throughout the network system

Consumption of electricity (in kWh) as measured by the meter

Network usage

Charges from your local network operator for delivering electricity through their network (poles and wires)

Peak and off peak consumption

Network charges for your consumption during the peak and off peak time bands when energy demand is usually higher or lower

Contract Demand Charge

Network system capacity charge typically set by the greatest demand set in the system over a 30 minute interval (rules relating to how this is charged will vary between Network Providers)

The columns refer to your electricity usage by month in kilowatt hours for the months shown

The total amount of greenhouse emissions (in tonnes) produced during this billing period