



NSW Family Energy Rebate



Application form: Retail customers

This form is for use by households that receive an electricity bill from an electricity retailer of their choice.

Rebate amount

\$180 / \$20*



How to complete this form

- The applicant's name must match the name on the:
 - electricity bill
 - 2024-25 Family Tax Benefit correspondence
 - Services Australia Customer Reference Number (CRN)
- The address must be the applicant's principal place of residence.
- Use CAPITAL letters.
- Complete all pages.

Submitting this form

Before you send this application have you:

- Verified all details you have supplied are correct?
- Filled out all sections of this form?
- Signed and agreed to all the conditions listed in the declaration?
- Attached a copy of all pages of your most recent energy bill?

Post the signed completed form and a copy of your most recent electricity bill to:

NSW Family Energy Rebate (Retail), PO Box 435, Parramatta NSW 2124.

Do not use staples or sticky tape on documents.

Applicant details

The applicant must be the primary account holder of the electricity account at the applicant’s primary place of residence.

| | |
|--|--|
| Services Australia CRN: | |
| First name: | |
| Last name: | |
| Residential address: | |
| Suburb: | |
| Postcode: | |
| Contact phone number: | |
| Email address: | |
| Postal address (if different from above): | |
| Suburb: | |
| Postcode: | |

*The Family Energy Rebate is \$20 for households that also receive the NSW Low Income Household Rebate.

Electricity retailer details

| | |
|--|--|
| Electricity retailer name: | |
| Electricity account holder name: | |
| Electricity account number: | |
| National meter identifier (NMI) number: | |

Your NMI number is located on your electricity bill. It starts with the number 4 and is 11 digits long, with no letters or symbols. If you cannot locate your NMI number please send a full copy of your bill with this application and we will add the information for you.

Applicant declaration and authorisation statement

I, the applicant, authorise:

- DCCEEW to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- Services Australia to provide the results of that enquiry to DCCEEW.

I understand that:

- Services Australia will disclose personal information to DCCEEW including my name, address, payment type, payment status and concession card type and status to confirm my eligibility for the NSW Family Energy Rebate.
- This consent, once signed, remains valid while I am a customer of DCCEEW unless I withdraw it by contacting DCCEEW or Services Australia. I can get proof of my circumstances or details from Services Australia and provide it to DCCEEW so they can determine my eligibility for the NSW Family Energy Rebate.
- If I withdraw my consent or don't alternatively provide proof of my circumstances or details, I may not be eligible for the NSW Family Energy Rebate provided by DCCEEW.
- I must include a copy of my most recent energy bill/invoice with this application.
- It is my responsibility to ensure that all the information provided in this application is, to the best of my knowledge, true and correct and I will notify DCCEEW in a timely manner, of any changes to my information.
- I may be required to provide additional information about my eligibility.
- I can only receive the NSW Family Energy Rebate once per financial year.
- DCCEEW will contact my retailer to confirm that I'm a current customer of that retailer and disclose all information in this form to my retailer.
- By signing this document, I can confirm that I have read and understood the Privacy Collection Notice (available at www.energy.nsw.gov.au/privacy-collection-notice).
- It is a criminal offence under the *Crimes Act 1900* to provide false or misleading information.

Applicant signature:

Date:

Consent for person to act on the applicant’s behalf (optional)

Only complete this section if you would like someone to act on your behalf in relation to this application.

I authorise

who can be contacted by phone on

or via email at

to communicate with DCCEEW on my behalf about this application.

I understand that I can withdraw this consent at any time by contacting DCCEEW on (02) 8073 9255.

Consent to contact (optional)

☐ I consent to DCCEEW to contact me about my experience applying for the rebate.