

Application for a new commercial gas meter installation and connection



Please use this form to install and connect a new commercial gas meter(s)/service line(s) for premises in NSW/ACT, VIC and SA. Please complete/tick only the boxes relevant to your commercial application. An incomplete application can be delayed.

Return your completed form by:

Email: gasnewconnections@energyaustralia.com.au

Mail: EnergyAustralia Connections, Locked Bag 14060
Melbourne City Mail Centre, VIC 8001

If you have questions or need help with this form, please call us on **1800 818 378** (Monday to Friday, 8.00am to 5.00pm AEST/AEDT).

[Live chat with our Customer Connections Team](#)

1. What type of gas service do you need?

VIC

Meter installation

Meter and service line installation

SA

Meter installation

MIRN number

NSW/ACT

Meter and line installation

Meter kit only

Path valve

Lock-up date

Number of connections required

2. The address where the gas service will be installed and connected

Premises type

New

Existing

Business type

Shop number

Factory number

Lot number

Unit number

Street number

Street name

Suburb

State

Postcode

Nearest cross street

Plan of sub-division number

I understand that the site must have clean and clear access and be free of any debris or scaffolding. The property needs to be clearly marked with street and/or lot numbers and restricted access to the site will delay my application. Failure to meet with these conditions may incur additional fees.

3. Applicant requesting installation and connection and authorised contacts

A. Applicant

Property owner

Plumber

Builder/Developer

Site manager

Other

B. Authorised person who will be an onsite contact

Title

Full name

Business name

Telephone/mobile number

Email

C. Who will be responsible for any applicable fees?

Applicant listed in 3A above Authorised business agent

Business name Business ABN

Mailing address State Postcode

Authorised contact Telephone/mobile number

Email EnergyAustralia gas account number

4. Builder/Developer (if applicable)

Business name Business ABN

Business address

Telephone/mobile number Email

Supervisor name

5. Gas plumber/fitter

Business name Business ABN

Business address

Business email Contact number

Plumber name Telephone/mobile number

Gas Licence Number

Gas plumber/fitter required additional information (VIC/SA only)

Certificate of Compliance (COC) or ESV Reference

6. Appliances that will use this gas supply

To help us install the correct type of gas meter and/or service line, please provide the total megajoule (MJ) load for both existing and new appliances. We can't proceed without this information.

Appliance	Quantity	New	Existing	MJ Load	Hours of operation per day	Days of operation per week
Total MJ load required:						

Metering pressure required in KPA: 1.1 KPA 1.38 KPA NSW only 2.75 KPA Other

7. Site conditions

Tick only the boxes that apply.

- Split/elevated road Share driveway
- Locked gates Battleaxe block
- RTA/RMS road Adjacent street/lane supply
- Cliff/wall/steps greater than 3 meters high
- High traffic road
- Service access longer than 25 meters
- Other

Please include a site plan with your application.

Mark your preferred meter position on the diagram below

You'll need to face your property from the street to determine position for your gas meter.



Street name:

Where would you like the meter positioned if possible?

- Internal External From which street

8. To be signed by the applicant

Please indicate your acceptance by signing below.

- I authorise EnergyAustralia to arrange for the Distributor to provide a quote (if applicable) to install natural gas at the supply address, provided in this application, on the date the request is accepted, or as soon as can be arranged.
- I understand that EnergyAustralia will discuss any fees and set up an account with the responsible party and or account holder prior to any work completed to gain consent.
- I understand that the installation work is subject to an on-site check by the Distributor, full access to the site (must be clean and clear of any debris), clear address numbering, and weather conditions. I understand if the Distributor doesn't have clear and safe access the work will need to reschedule, fees may apply, and the timeframes for meter installations will no longer apply.
- Work is also subject to an available gas main at the property boundary. Important information: To lay pipes in any common access area for battleaxe, dual occupancy, shared driveways, etc. the account holder must obtain written approval from all affected parties.
- I understand that the sale of natural gas is not available in all areas and is subject to availability. I agree to accept any charges that may arise as a result of my installation request and are passed to EnergyAustralia from the Distributor and will vary depending on the works required and on the distribution zone.
- I understand that EnergyAustralia may communicate with anyone listed on this application form and their associated contractors in relation to the progress of the work, until my gas line and or meter connection is complete.

Information about EnergyAustralia Privacy Policy

EnergyAustralia collects information for the purposes of providing the services related to your gas supply at the site address. In order to provide the services applied for in this form, we will disclose this information to the distribution network company in accordance with our privacy policy which can be found at energyaustralia.com.au/privacy

Printed name of applicant

Date

Signature of applicant