

# Application for a new residential gas meter installation and connection



Please use this form to install and connect a new residential gas meter/service line for premises in NSW/ACT, VIC and SA.  
**Please complete/tick only the boxes relevant to your residential application. An incomplete application can be delayed.**

## Return your completed form by:

**Email:** [gasnewconnections@energyaustralia.com.au](mailto:gasnewconnections@energyaustralia.com.au)

**Mail:** EnergyAustralia Connections, Locked Bag 14060  
Melbourne City Mail Centre, VIC 8001

If you have questions or need help with this form, please call us on **1800 818 378** (Monday to Friday, 8.00am to 5.00pm AEST/AEDT).

[Live chat with our Customer Connections Team](#)

## 1. What type of gas service do you need?

### VIC

Meter installation

Meter and service line installation

### SA

Meter installation

MIRN number

### NSW/ACT

Meter and line installation

Meter kit only

Path valve

Lock-up date

Number of connections required

## 2. The address where the new gas service will be installed and connected

Lot number

Unit number

Street number

Other

Street name

Suburb

State

Postcode

Plan of sub-division number

I understand that the site must have clean and clear access and be free of any debris or scaffolding. The property needs to be clearly marked with street and/or lot numbers and restricted access to the site will delay my application. Failure to meet with these conditions may incur additional fees.

### Information about the residence

Is the residence:

New

Existing

House free standing

Duplex

Semi-detached

Townhouse/Unit

Standalone

Granny flat

Multiple dwelling

Battleaxe block

Other

### 3. Applicant requesting installation and connection and authorised contacts

#### A. Applicant

Property owner      Plumber      Builder/Developer      Site manager      Other

#### B. Authorised person who will be an onsite contact

Title      First name      Surname

Telephone/mobile number      Email

#### C. Who will be responsible for any applicable fees?

Applicant listed in 3A above      Property owner      Other

Title      First name      Surname

Mailing address      State      Postcode

Telephone/mobile number      Email

Date of birth      Driver License number      State      Expiry date

Medicare number      Expiry date

EnergyAustralia gas account number

### 4. Builder/Developer (if applicable)

Business name      Business ABN

Business address

Business email      Telephone/mobile number

Supervisor name

### 5. Gas plumber/fitter

Business name      Business ABN

Business address

Business email      Contact number

Plumber name      Telephone/mobile number

Gas Licence Number      Email

#### Gas plumber/fitter required additional information (VIC/SA only)

Certificate of Compliance (COC)      or ESV Reference

## 6. Appliances that will use this gas supply

To help us install the correct type of gas meter and/or service line, please provide the total megajoule (MJ) load for both existing and new appliances. We can't proceed without this information.

Appliance	Quantity	MJ	Appliance	Quantity	MJ
Instantaneous hot water			Wall oven		
Storage hot water			Solar-boosted hot water		
Space heater			Pool/Spa heater*		
Central heater			Hydronic heater*		
Hotplate/cooktop					
Cooker					
Total MJ load required:					

\* Please provide Pool/Spa heater or Hydronic heater MJ load.

## 7. Site conditions and meter location (NSW/ACT only)

Tick only the boxes that apply.

- ☐ Split/elevated road
 ☐ Share driveway
- ☐ Locked gates
 ☐ Battleaxe block
- ☐ RTA/ RMS road
 ☐ Adjacent street/lane supply
- ☐ Cliff/wall/steps greater than 3 meters high
- ☐ High traffic road
- ☐ Service access longer than 25 meters
- ☐ Other

Mark your preferred meter position on the diagram below

You'll need to face your property from the street to determine position for your gas meter.



Street name:



Where would you like the meter positioned if possible?

- ☐ Left hand side
 ☐ Right hand side
 ☐ Other
- ☐ Against the front of the house
 ☐ Against the side of the house
 ☐ Near the front fence of the house

## 8. To be signed by the applicant

Please indicate your acceptance by signing below.

- I authorise EnergyAustralia to arrange for the Distributor to provide a quote (if applicable) to install natural gas at the supply address, provided in this application, on the date the request is accepted, or as soon as can be arranged.
- I understand that EnergyAustralia will discuss any fees and set up a gas account with the responsible party and or account holder prior to any work completed to gain consent.
- I understand that the installation work is subject to an on-site check by the Distributor, full access to the site (must be clean and clear of any debris), clear address numbering, and weather conditions. I understand if the Distributor doesn't have clear and safe access the work will need to reschedule, fees may apply, and the timeframes for meter installations will no longer apply.
- Work is also subject to an available gas main at the property boundary. Important information: To lay pipes in any common access area for battleaxe, dual occupancy, shared driveways, etc. the account holder must obtain written approval from all affected parties.
- I understand that the sale of natural gas is not available in all areas and is subject to availability. I agree to accept any charges that may arise as a result of my installation request and are passed to EnergyAustralia from the Distributor and will vary depending on the works required and on the distribution zone.
- I understand that EnergyAustralia may communicate with anyone listed on this application form and their associated contractors in relation to the progress of the work, until my gas line and or meter connection is complete.

### Information about EnergyAustralia Privacy Policy

EnergyAustralia collects information for the purposes of providing the services related to your gas supply at the site address. In order to provide the services applied for in this form, we will disclose this information to the distribution network company in accordance with our privacy policy which can be found at [energyaustralia.com.au/privacy](https://energyaustralia.com.au/privacy)

Printed name of applicant

Date

Signature of applicant