

Application for gas meter alteration

Residential and commercial premises



Please use this form to alter an existing residential or commercial gas meter(s)/service line(s) for premises in NSW/ACT, VIC and SA. **Please complete/tick only the boxes relevant to your residential/commercial application. An incomplete application can be delayed.**

Return your completed form by:

Email: gasnewconnections@energyaustralia.com.au

Mail: EnergyAustralia Connections, Locked Bag 14060
Melbourne City Mail Centre, VIC 8001

If you have questions or need help with this form, please call us on **1800 818 378** (Monday to Friday, 8.00am to 5.00pm AEST/AEDT).

[Live chat with our Customer Connections Team](#)

1. How do you need your gas service altered?

Upgrade meter Upgrade regulator Upgrade service line Downgrade meter/service line
Relocate meter up to 3.5m Relocate meter greater than 3.5m Relocate service line

Please provide one of the following

Meter number MIRN

NSW alterations only

To relocate an existing meter please call **Jemena** on [1300 137 078](tel:1300137078)

To upgrade the regulator please call **ZINFRA** on [1300 722 914](tel:1300722914)

2. The address where the gas service will be altered?

Shop number Factory number Lot number Unit number Street number
Street name Suburb
State Postcode Nearest cross street

3. Residential applicant and authorised contacts

Property owner Plumber Builder/Developer Site Manager Other

A. Residential applicant

Title First name Surname
Telephone/mobile number Email

B. Who will be responsible for any applicable fees?

Applicant listed in 3A above	Property owner	Other	
Title	First name	Surname	
Mailing address		State	Postcode
Telephone/mobile number		Email	
Date of birth	Driver License number	State	Expiry date
Medicare number		Valid until	
EnergyAustralia gas account number			

4. Commercial applicant and authorised contacts

Authorised business representative	Plumber	Builder/Developer
Site manager	Other	

A. Commercial applicant

Business name	
Business ABN	Authorised contact
Telephone/mobile number	Email

B. Who will be responsible for any applicable fees?

Applicant listed in 4A above	Authorised business representative	
Business name	Business ABN	
Mailing address	State	Postcode
Authorised contact	Telephone/mobile number	
Email	EnergyAustralia gas account number	

5. Builder/Developer (if applicable)

Business name	Business ABN
Business address	
Business email	Telephone/mobile number
Supervisor name	

6. Gas plumber/fitter

Business name

Business ABN

Business address

Business email

Contact number

Plumber name

Telephone/mobile number

Gas Licence Number

Gas plumber/fitter additional information for VIC/SA only

Certificate of Compliance (COC)

or ESV Reference

7. Appliances that will use this gas supply

To help us install the correct type of gas meter and/or service line, please provide the total megajoule (MJ) load for both existing and new appliances. We can't proceed with the application without this detailed information.

Residential appliances

Appliance	Quantity	MJ	Appliance	Quantity	MJ
Instantaneous hot water			Wall oven		
Storage hot water			Solar-boosted hot water		
Space heater			Pool/Spa heater*		
Central heater			Hydronic heater*		
Hotplate/cooktop					
Cooker					
Total MJ load required:					

* Please provide Pool/Spa heater or Hydronic heater MJ load.

Commercial appliances

Appliance	Quantity	New	Existing	MJ Load	Hours of operation per day (Commercial only)	Days of operation per week (Commercial only)
Total MJ load required:						

Metering pressure required in KPA: 1.1 KPA

1.38 KPA NSW only

2.75 KPA

Other

8. To be signed by the applicant

Please indicate your acceptance by signing below.

- I understand that EnergyAustralia will discuss any fees with the responsible party and or account holder prior to any work completed to gain consent.
- I authorise EnergyAustralia to arrange for the Distributor to provide a quote to alter the gas supply/meter position at the address, provided in this application, on the date the request is accepted, or as soon as can be arranged.
- I understand that the alteration work is subject to an on-site check by the Distributor, full access to the site (must be clean and clear of any debris), clear address numbering, and weather conditions. I understand if the Distributor doesn't have clear and safe access the work will need to reschedule, fees may apply, and the timeframes for meter alteration will no longer apply.
- Work is also subject to availability of a suitable gas main at the property boundary. Important information: To lay pipes in any common access area for battleaxe, dual occupancy, shared driveways, etc.
- I agree to accept any charges associated with the alteration, including a potential fee if I don't proceed with the requested works). I understand that all charges will appear on my gas bill. I understand that meter alteration charges are passed to EnergyAustralia from the Distributor and will vary depending on the works required and on the distribution zone.
- I understand that EnergyAustralia may communicate with anyone listed on this application and their associated contractors in relation to the progress of my requested gas alterations work.

Information about EnergyAustralia Privacy Policy

EnergyAustralia collects information for the purposes of providing the services related to your gas supply at the site address. In order to provide the services applied for in this form, we will disclose this information to the distribution network company in accordance with our privacy policy which can be found at energyaustralia.com.au/privacy

Printed name of applicant

Date

Signature of applicant