



# Tallawarra B Project Community Consultation Program

March 2023

## Document Control page

Rev	Date	Revision details/status	Author	Reviewer	Approver
0	28-10-2021	Draft for internal review			
1.0	31-10-2021	Addressing ER comments			
1.1	10-12-2021	Addressing DPE comments			
1.2	18-01-2022	Addressing DPE feedback			
1.3	25-01-2022	Addressing DPE comments			
1.4	23-03-2023	Six-monthly review			
<b>Current revision</b>		<b>1.4</b>			

Approval					
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## Abbreviations

Abbreviation	Meaning
<b>ACHMP</b>	Aboriginal Cultural Heritage Management Plan
<b>AIP</b>	Aeronautical Information Package
<b>CASA</b>	Civil Aviation Safety Authority
<b>CCGT</b>	Combined cycle gas turbine
<b>CCP</b>	Community Consultation Program (this document)
<b>CEMP</b>	Construction environmental management plan
<b>CoA</b>	Conditions of Approval to Major Project MP07-0124
<b>DPE</b>	Department of Planning and Environment
<b>EA</b>	Environmental Assessment (SKM, 2009)
<b>EFB</b>	Electronic Flight Bag
<b>EMS</b>	Environmental management strategy
<b>EP&amp;A Act</b>	<i>Environment Planning and Assessment Act 1979</i>
<b>EPA</b>	NSW Environment Protection Agency
<b>EPL</b>	Environment protection licence
<b>ER</b>	Environmental representative
<b>ERSA</b>	En Route Supplement Australia
<b>EWMS</b>	Environmental work method statements
<b>FID</b>	Final investment decision
<b>GECL</b>	GE Clough, engineering, procurement and construction contractor
<b>HSSE</b>	Health, safety, security and environment
<b>IAP2</b>	International Association of Public Participation
<b>kV</b>	Kilovolts
<b>Mod-1</b>	Modification 1 to Major Project MP07-0124
<b>Mod-2</b>	Modification 2 to Major Project MP07-0124
<b>MW</b>	Megawatts
<b>NAQMP</b>	Noise and Air Quality Management Plan
<b>OCGT</b>	Open cycle gas turbine
<b>OSOM</b>	over-size over mass vehicles
<b>PDD</b>	Plume Dispersion Device
<b>TMP</b>	Traffic Management Plan

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# 1. Introduction

## 1.1 Document structure

The Tallawarra B open cycle gas turbine power station project (the Project) Environmental Management Strategy (EMS) provides the overarching strategic environmental management framework for the delivery (design, construction and operation) of the Project.

Within the management framework provided by the EMS, a Construction Environment Management Plan (CEMP) has been developed by EnergyAustralia to provide a system of environmental management for the construction phase of the project. The CEMP includes procedures, policies, and processes to establish and maintain project compliance and best practice controls. Its implementation will ensure that potential environmental impacts are managed during the construction of the Project. The CEMP is structured to include a range of aspect specific management sub-plans, including this document, to translate the corresponding environmental management requirements, commitments, and conditions of approval into an actionable construction management plan.

This Community Consultation Program (CCP) has been prepared to supplement the CEMP. It should be read in conjunction with the EMS and CEMP. This CCP should be used to inform the development of activity specific Environmental Work Method Statements (EWMS).

The CCP will be applied through the construction and commissioning phases of the project and for at least the first 12 months of operation. The Operational Environmental Management Plan (OEMP) for the Project will be prepared prior to operation of the Project. As part of development of the OEMP, the CCP will be revised prior to the commencement of operation.

The Tallawarra A Power Station is an existing operational power station located directly adjacent to the Project, which is owned and operated by the proponent of the Project, EnergyAustralia. The CCP has been prepared to be consistent with the *Tallawarra Power Station Community Engagement Framework* which guides the application of community engagement for the existing Tallawarra A Power Station and surrounding Tallawarra Lands.

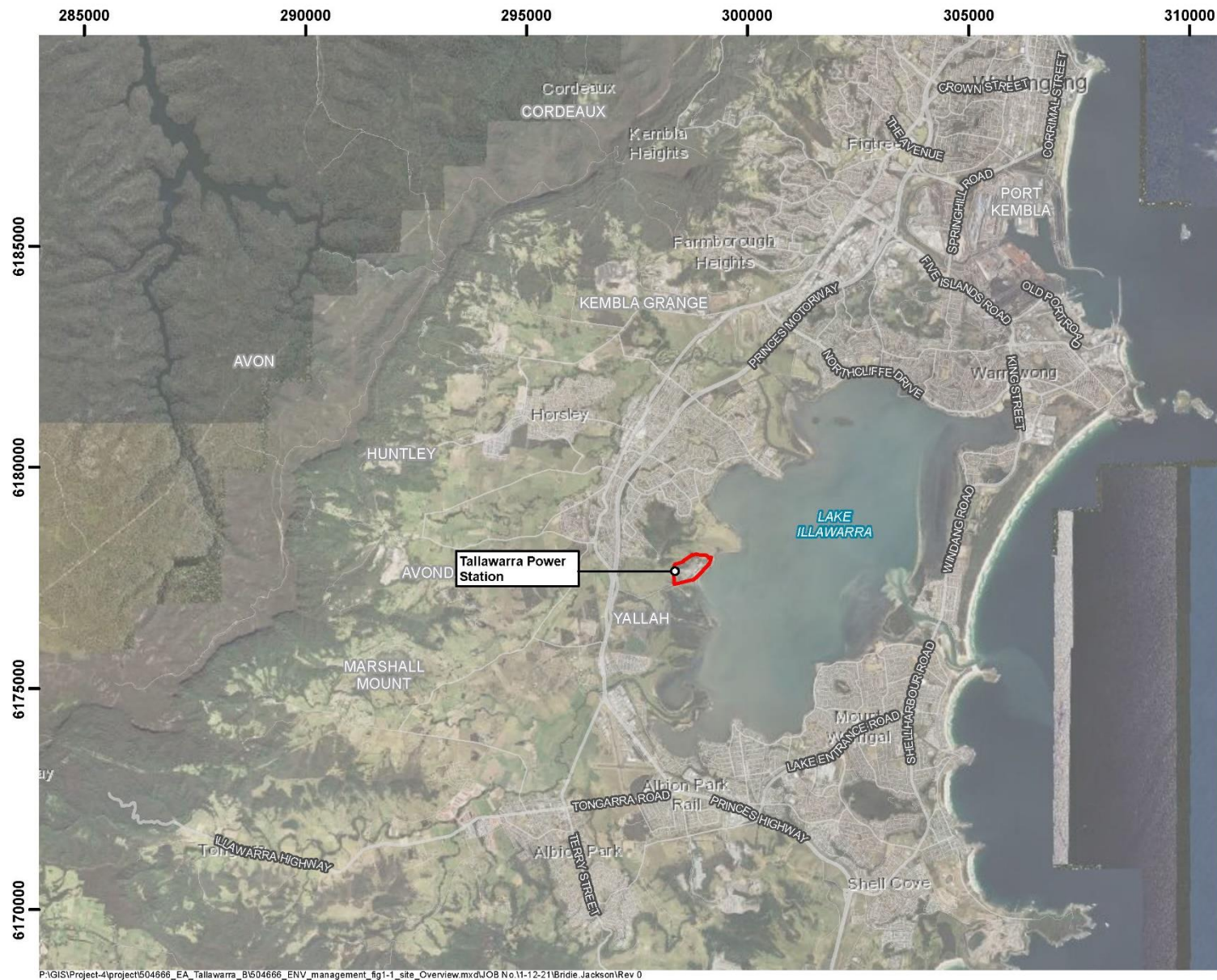
The CCP will be submitted for the approval of the Secretary, prior to the commencement of construction of the development.

This CCP is required to be implemented by EnergyAustralia and contractors that undertake construction work on the project.

## 1.2 Location and land use

The Project is located at Yallah Bay Road, Yallah approximately 13 km south of Wollongong and 60 km south of Sydney (Figure 1-1). The site was previously used for a coal-fired power station, which was decommissioned in 1989. The Project will be constructed immediately adjacent to the existing Tallawarra A combined cycle gas turbine power station. As a result of its previous uses, the majority of the land surrounding the Project site (Tallawarra Lands) is vacant and has been cleared of vegetation. Currently, cattle grazing and other rural activities constitute the primary land use beyond the power station site boundary.

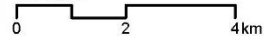




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Projection: GDA 1994 MGA Zone 56

**aurecon**



#### Legend

- Power Station Lot boundary

Source: Aurecon, EA, LPI, ESRI

### Tallawarra B Power Station

FIGURE 1.1: Site location

### 1.3 Tallawarra A power station

The existing Tallawarra A closed cycle gas turbine power station is operated by EnergyAustralia. It will continue be operational throughout construction of the Project. The Project will utilise much of the existing Tallawarra Stage A power station equipment and infrastructure during construction, including but not limited to internal roads and carparking areas.

### 1.4 Objectives

The objectives of this CCP are to:

- Comply with statutory planning approvals and licences
- Inform and update relevant community stakeholders about the project
- Avoid impacts to the surrounding community during construction of the Project
- Enable community feedback and respond to complaints.

Objectives, targets and details of how they will be achieved through the CCP are identified in Table 1-1.

Table 1-1: CCP objectives and targets

Item	Objective	Targets	Measurement Tool
<b>Compliance</b>	Comply with statutory planning approvals and licences	No non-compliances with approval or licence conditions	Safeguards and management measures – Section 7 Audits – Section 9.1 Construction compliance reporting – CEMP Section 13 Management reviews – CEMP Section 13 and 14
<b>Inform and update</b>	Inform and update relevant community stakeholders about the project	All relevant stakeholders are proactively informed about the project	Community engagement plan – Section 8
<b>Avoid impacts</b>	Avoid impacts to the surrounding community during construction, commissioning, and operation of the Project	No impacts to community stakeholders because of the project	As defined in the CEMP and sub plans
<b>Enable feedback</b>	Enable community feedback and respond to complaints	No community complaints or issues are unresolved	Safeguards and management measures – Section 7 Audits – Section 9.1 Construction compliance reporting – CEMP Section 13 Management reviews – CEMP Section 13 and 14

## 2. Relevant legislation and guidelines

### 2.1 Relevant legislation

The relevant legislation addressed in this CCP include:

- *Environmental Planning and Assessment Act 1979* (EP&A Act)
- Environmental Planning and Assessment Regulation 2000

A responsibility table for addressing approvals, licenses, and permits required for the Project is provided in the EMS Appendix G.

### 2.2 Guidelines and policies

The guidelines and policies addressed in this CCP include:

- Tallawarra Power Station Community Engagement Framework
- International Association of Public Participation (IAP2) model for best practice engagement

### 2.3 Conditions of approval

The conditions of approval specifically relating to this CCP are provided in Table 2-1 along with the responsibility for compliance and a reference to where the condition is addressed in the CCP.

Table 2-1: Conditions of approval

CoA #	Condition Requirement	Responsibility	Where addressed
6.5	At least one month prior to the commencement of construction of the project, or within such a period otherwise agreed by the Secretary, the Proponent shall prepare and implement a Community Consultation Program. The program shall be ongoing throughout the construction phase of the project and for at least the first 12 months of operation. The program shall include, but not necessarily be limited to:	EA Community Relations Lead	This Plan Section 1.1
	a) The general types of information on the timing, progress, construction, operation and environmental management of the project;	EA Community Relations Lead	Section 3
	b) The means by which the information would be provided to the community (for example, presented at regular meetings, published in regular newsletters etc);	EA Community Relations Lead	Section 8
	c) The spatial extent of the community to be consulted; and	EA Community Relations Lead	Section 5
	d) A mechanism through which the community can provide feedback to the Proponent in relation to the	EA Community Relations Lead	Section 7



CoA #	Condition Requirement	Responsibility	Where addressed
	environmental management and impacts of the development.		
	The Program shall be submitted for the approval of the Secretary, prior to the commencement of construction of the development.	HSSE Lead	Section 1.1

## 2.4 Statement of commitments

The Environmental Assessment Statement of Commitments provides the mitigation measures and safeguards that have been developed to manage potential environmental impacts associated with the Project. The Environmental Assessment Statement of Commitments specifically applicable to this CCP are consolidated in Table 2-2 along with the responsibility for compliance and a reference to where the requirement is addressed in the CCP.

Table 2-2: Statement of commitments

Purpose	Requirement	Responsibility	Where addressed
<b>Establish effective communication with community and relevant agencies</b>	A construction communications plan will be prepared and implemented. This plan will include:	EA Community Relations Lead	This Plan Section 1.1
	– continuation of the existing community liaison group that was established in 2003 for Tallawarra Stage A and the Tallawarra Lands planning process;	EA Community Relations Lead	Table 8-1
	– establishment of a basis for liaison with the community to deal with construction issues;	EA Community Relations Lead	Table 8-1
	– maintenance of phone/website to provide opportunity for community input; and	EA Community Relations Lead	Section 7.3
	– implementation of an effective complaints handling procedure to address and respond to issues raised by the community.	EA Community Relations Lead	Section 7.3 Section 7.4 Section 7.5

### 3. Project description

#### 3.1 Tallawarra B Power Station

The Project is the design, engineering, construction, and commissioning of an open-cycle gas turbine plant heavy duty F-class GE 9F.05, Generator and balance of plant (see Figure 3-1). It will be electrically connected to the existing 132kV transmission network. The Gas Turbine's primary fuel source is natural gas but will be designed and built to operate on 5% by volume of hydrogen initially, with plans to operate the plant at a higher hydrogen percentage in the future.

The Project also includes expanding the existing Tallawarra A 132kV switching station and associated transmission line works, a new connection agreement, upgrading common site services and facilities and transforming Tallawarra Power Station to a two-unit site to meet the electricity demand which is dominated by peak load growth in the National Electricity Market (NEM).

The plant will be constructed adjacent to EnergyAustralia's Tallawarra A power station and will be Australia's first net zero emissions hydrogen and gas capable power plant, with direct carbon emissions from the project offset over its operational life.

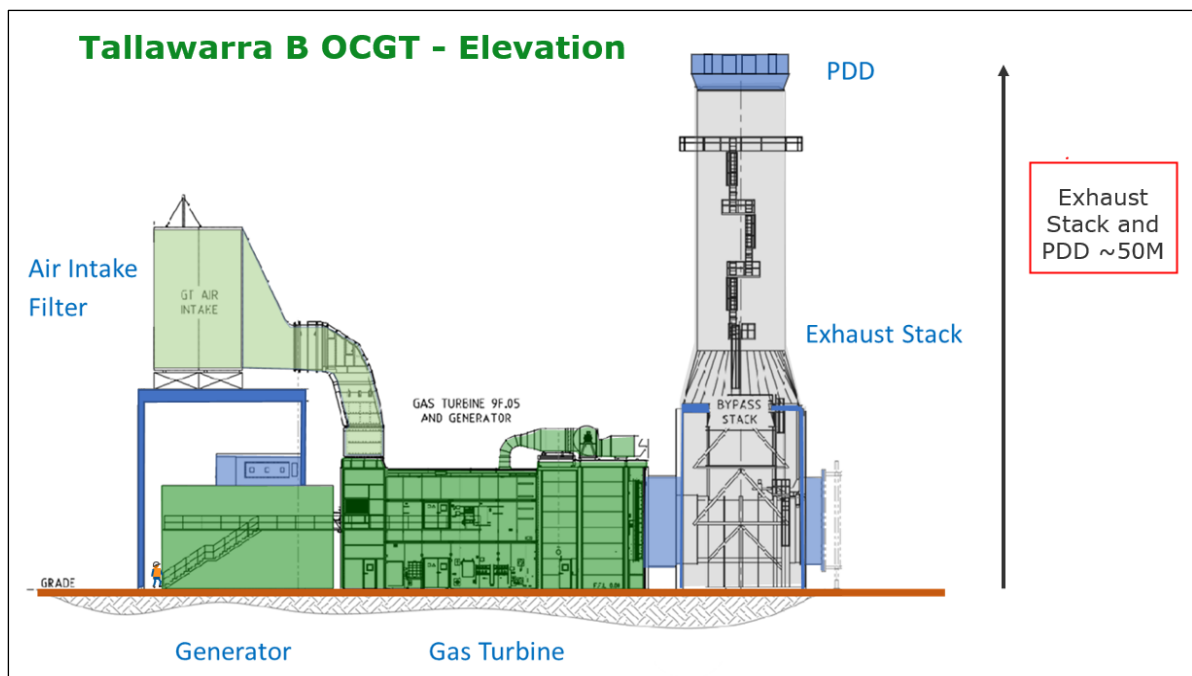


Figure 3-1: Elevation view of Tallawarra B Open Cycle Gas Turbine Station (PDD: Plume Dispersion Device)

#### 3.2 Construction areas

The project will be constructed directly adjacent to the Tallawarra A power station. Areas subject to construction will include:

- Tallawarra B Power Station (turbine hall, transformer and associated infrastructure)
- Transmission line easement
- Gas receival station
- Gas feeder pipeline
- Construction ancillary sites, including site offices and laydown areas
- Construction vehicle carparking areas.

These construction areas are shown in Figure 3-2.





### 3.2 Project timing and key milestones

Timing	Activity
<b>October 2021</b>	Commencement of site establishment
<b>January 2022</b>	Commencement of construction
<b>Quarter 2 and 3, 2023</b>	Commencement of commissioning
<b>November 2023</b>	Commercial operation commencement

## 4. Aspects and impacts

### 4.1 Stakeholder engagement principals

This engagement framework has been developed based on the International Association of Public Participation (IAP2) model for best practice engagement. The following principles apply to stakeholder and community engagement for the Tallawarra B Project (the Project):

- What is promised is delivered
- Spend time talking with people
- Reduce the 'don't know'
- Provide effective channels for feedback and input

Stakeholder and community engagement have been a key tenant of the project to date. This has included an initial program of stakeholder engagement initiatives, alongside targeted site investigations to understand the specific environmental, cultural and social risks associated with development of the project.

A large portion of the engagement to date has been with the aviation community, given the project's close proximity to Shellharbour Airport.

### 4.2 Aviation

Tallawarra power station is located near Shellharbour Airport. During the early consultation phase of the project, concerns were raised by the airport users that the plume from the proposed open cycle gas turbine could cause potential impacts on aviation activities.

A number of potential mitigations to the plume hazard were identified in our Aviation Impact Assessment (Aviation Projects, 2020):

- Alerting through AIP – ERSA, aeronautical charts
- Alerting through marking and lighting
- Pilot awareness and operating procedures
- Shut down on certain high activity days
- Electronic Flight Bag (EFB) applications

In September 2021, the Civil Aviation Safety Authority (CASA) provided its recommendations, and the NSW Department of Planning and Environment approved the development of an open cycle gas turbine at Tallawarra noting that the project would achieve an acceptable level of safety for aviation.

After a significant redesign and an innovative engineering solution (a Plume Dispersion Device, PDD) that lowers the average plume vertical velocity from the open cycle gas turbine, EnergyAustralia have demonstrated that aviation and a new gas plant can safely co-exist such that there would be an acceptable level of aviation safety risk. EnergyAustralia has designed a bespoke engagement process to communicate the work done to date on the PDD to ensure key stakeholders are informed and have confidence in the project's safety.

On 12 May 2023, the NSW Department of Planning and Environment advised EnergyAustralia had satisfied condition 1.6 of the project approval and could proceed with the installation of the PDD.

### 4.3 Construction hours

The approved standard construction hours are:



- (a) 7:00 am to 6:00 pm, Monday to Friday, inclusive
- (b) 8:00 am to 1:00 pm on Saturday
- (c) at no time on Sunday's or public holidays

This condition does not apply in the event of a direction from police or other relevant authority for safety reasons, or to prevent environmental harm, the loss of property or risk to life.

An *Out of Hours Works Approval Protocol* for the Tallawarra B project is in place. This procedure provides an approval process to conduct out of hours works (OOHW) on a case by case or activity specific basis outside of the approved standard hours. This document is located in Appendix B of the Noise and Air Quality Management Sub-Plan.

Where OOHW have been scheduled, EnergyAustralia's Community Relations Lead will notify the potentially affected noise sensitive receivers of upcoming OOHW. As part of the out of hours notification, all potentially impacted sensitive receivers will be provided with the 1300 community hotline, Project email address and postal address.

Further aspects and impacts are outlined in 4.4 Construction and commissioning community risks and risk management

Table 4-1 identifies the potential community risks and issues associated with Project and the management measures and safeguards that will be applied.

Table 4-1

#### 4.4 Construction and commissioning community risks and risk management

Table 4-1 identifies the potential community risks and issues associated with Project and the management measures and safeguards that will be applied.

*Table 4-1: Potential community impacts and management approaches during construction and commissioning*

Risk / issue	Management measure
Delays to construction	<ul style="list-style-type: none"> <li>Regularly update stakeholders, residents, businesses and the community next to and near our work about work.</li> <li>Regular site presence and face-to-face communications with stakeholders affected by our work and site meetings with project teams</li> </ul>
Managing multiple stakeholders, agencies, councils and communities affected by works	<ul style="list-style-type: none"> <li>Early engagement with affected properties, businesses, authorities, and agencies affected by our work as required.</li> <li>Implementation of the Tallawarra power station community engagement framework.</li> <li>Ensure that the necessary permits and approvals are in place and signed off before work starts.</li> <li>Regular and proactive engagement and management of stakeholders affected by work.</li> <li>Signage where applicable providing updates on the project along shared pathway.</li> </ul>
Potential for political and/ or governmental involvement	<ul style="list-style-type: none"> <li>The Government and Stakeholder Lead will ensure engagement with Government stakeholders as required.</li> </ul>

<b>Risk / issue</b>	<b>Management measure</b>
Site appearance	<ul style="list-style-type: none"> <li>• Rubbish will be regularly collected and removed from the work site, not only for visual amenity but to ensure no debris enters the Lake and surrounding parklands.</li> <li>• The work site will be kept clean and tidy.</li> <li>• Site fencing and screening materials will be kept tidy and upright and fixed to surfaces correctly.</li> <li>• Sites/compounds no longer needed will be removed as soon as reasonably practicable and the site restored and kept safe from public.</li> </ul>
Traffic impacts, vehicle movements and road diversions	<ul style="list-style-type: none"> <li>• Equipment and materials will be transported to and from the project, including light vehicles, heavy vehicles and over-size over mass (OSOM) vehicles. Where disruption to traffic or pedestrians may occur measures identified in the Traffic Management Plan (TMP) must be followed.</li> <li>• Collaborate early with suppliers and authorities for logistics, especially for OSOM movements.</li> <li>• Early and ongoing notification and engagement with users (traffic and pedestrians) of the northern section of Yallah Bay Road to ensure users are aware if any proposed changes.</li> <li>• Site specific traffic control plans will be implemented to provide safe passage for motorists, cyclists and pedestrians where required.</li> <li>• Early engagement with affected properties (lessees), businesses and wider community.</li> </ul>
Noise, dust and vibration	<ul style="list-style-type: none"> <li>• Noise generating works shall be in accordance with Condition of Approval 3.1 and the Noise and Air Quality Management Plan (NAQMP)</li> <li>• The Proponent shall only undertake construction activities associated with the project that would generate an audible noise at any sensitive receivers during the following hours: <ul style="list-style-type: none"> <li>○ 7:00 am – 6:00 pm Monday to Friday, inclusive.</li> <li>○ 8:00 am – 1:00 pm Saturdays.</li> <li>○ at no time on Sundays or Public Holidays.</li> </ul> </li> <li>• Out of hours works must be undertaken in accordance with the Out of Hours Works Protocol prepared as part of the NAQMP.</li> </ul>
Lighting	Any night lighting required for construction works will be located as far as practicable from sensitive receivers with appropriate screening as required. (Mt Warrigal residents- Across Lake Illawarra).
Failure to meet aviation condition for operation	Early engagement with relevant stakeholders to implement the full suite of measures identified in our Aviation Impact Assessment. Continue our commitment to work with the aviation community on other mitigation ideas that are practicable and feasible.

#### 4.5 Operational community risks and risk management

Table 4-2 identifies the potential community risks and issues associated with Project and the management measures and safeguards that will be applied.

Table 4-2: Potential community impacts and management approaches during operation

Risk / issue	Management measure
Site appearance	Site appearance will be managed in accordance with the OEMP. Measures will include; rubbish will be regularly collected and removed from the Project site, site fencing, landscaping and screening materials will be kept well maintained.
Noise, dust and vibration	Operational noise, dust and vibration will be in accordance with operational noise, dust and vibration conditions of approval. This will be managed through the OEMP.
Lighting	Lighting required for operation or aviation safety will be operated as outlined in the OEMP.

The CCP will be reviewed and revised prior to operation.

## 5. Key stakeholders

Stakeholders are defined as people, groups or communities that:

- have an interest in
- may be impacted by, or
- could potentially impact the Project.

Key stakeholders consulted during the initial engagement period and in the foreseeable future include:

- The Tallawarra Power Station Community Liaison Group (CLG)
- Shellharbour City Council
- Shellharbour Airport Manager (Shellharbour City Council)
- Wollongong City Council
- Civil Aviation Safety Authority (CASA)
- Aircraft Owners and Pilots Association of Australia
- Key NSW Government Ministers (Treasurer and Minister for Energy, Minister for Planning and Homes)
- Relevant Federal and State Members of Parliament
- Relevant NSW State and Federal Government agencies and departments
- Port Kembla Hydrogen Hub Committee
- Environmental Protection Agency (EPA)
- Endeavour Energy
- Local media.

As stakeholder sentiments and interests will change over time, this list will be periodically reviewed and updated to ensure accurate classification of each stakeholder's relationship with EnergyAustralia.

The spatial extent of the community that has been and will continue to be consulted covers the Shellharbour City Council and Wollongong City Council local government areas, which incorporates the adjacent suburbs of Dapto, Koonawarra and Haywards Bay.

## 6. Roles and responsibilities

Project personnel roles and responsibilities are described in the CEMP. Responsibilities for the implementation of specific environmental mitigation measures are indicated in Section 8 of the CEMP.

The specific roles and responsibilities of the Community Relations Lead under the CCP include:

- Overall responsibility to implement the CCP
- Day to day management of the Project external communications
- Responsibility for liaison with property owners and general community on site matters such as complaints and incident management (in coordination with the Project Director)
- Maintains the communication mechanisms for stakeholders or the public to make complaints
- Records and responds to Project complaints
- Assists the Project Director and HSSE Lead to investigate incidents and where necessary responds to complainants to close out complaints
- Liaison government authorities as required (in coordination with the Project Director and HSSE Lead)
- Maintaining and updating the CCP.

## 7. Community safeguards and management measures

All works associated with the Project and CoA 6.5 will ensure that community stakeholders will be proactively engaged and consulted with. The principal outcome is to *ensure stakeholders feel appropriately informed of plans and actions prior to them occurring and have confidence in EnergyAustralia's management approach*.

The Project team are committed to undertaking all activities of the Project in a manner that minimises pollution, environmental and cultural impacts, and complies with relevant legislation, industry standards and codes of practice.

### 7.1 Stakeholder engagement commitment

The following commitments outline the key tenants of our community and stakeholder engagement:

- Nearby residents will be notified of any work required outside of standard construction hours
- Opportunities for consultation with the community and stakeholders about timing, major milestones and mitigation measures for construction activities and proposed changes will be identified where appropriate
- The community, user groups and stakeholders will be kept informed via the project website, social media, email/written notifications, presentations and meetings.

### 7.2 Environmental management

The Environmental Management Strategy (EMS) and Construction Environment Management Plan (CEMP) and sub-plans provide details of how the environmental management of the project will be carried out. The EMS, CEMP and sub-plans are approved by the Department of Planning and Environment, with copies located on the Tallawarra B project website.

Any feedback on the environmental management of the project should be put in writing and addressed to the Project Team (via the methods outlined in the Complaints and Enquiries section below).

### 7.3 Stakeholder complaints and enquiries

To comply with Condition of Approval 6.2 before construction commences, EnergyAustralia will ensure that the following are available for community complaints for the life of the project (i.e. construction, commissioning and operation):

- A telephone number on which complaints about construction and operational activities at the site may be registered; 1800 574 947.
- A postal address to which written complaints may be sent; The Tallawarra B Project Team, PO Box 20, Dapto NSW 2530.
- An email address to which electronic complaints may be transmitted; Tallawarra.Community@energyaustralia.com.au.

The community information line will be established where, 24 hours a day 7 days a week, calls will be managed. The telephone number will be available for the duration of the work and updated on the project website.

The telephone number, the postal address and the email address will be displayed on a sign near the entrance to the site, in a position that is clearly visible to the public, and which clearly indicates the purpose of the sign.



The telephone number, postal address and email address will be published in a newspaper circulating in the local area prior to the commencement of construction of the project and prior to the commencement of operation. The telephone number, postal address and email address will also be made publicly available on EnergyAustralia's website at [Tallawarra B Project | EnergyAustralia](#).

These above mechanisms will be in place for the life of the Project. All engagement from the community and stakeholders will be registered in the project's stakeholder database.

#### 7.4 Complaints register

To comply with Condition of Approval 6.3 a complaints register will be established and maintained by the Community Relations Lead and who will receive, log, track and respond to complaints within specified timeframes.

The following details will be recorded in the register:

- Date, time and nature of the complaint
- The means by which the complaint was made (i.e. telephone, letter, meeting etc)
- Any personal details of the complainant that were provided, or if no details were provided, a note to that effect
- Nature of complaint
- Any action(s) taken by the Proponent in relation to the complaint, including any follow-up contact with the complainant
- If no action was taken by the Proponent in relation to the complaint, the reason(s) why no action was taken.

The Complaints Register will be made available on the EnergyAustralia website which will be updated monthly.

The Complaints Register will be made available for inspection by the DPE Secretary upon request or any authorised officer of the EPA who asks to see them. All records of complaint will be kept for at least 4 years after the complaint was made.

#### 7.5 Dispute resolution

Within 7 days of receiving a complaint, the HSSE Lead and/or the Community Relations Lead will investigate and respond with an appropriate resolution. The resolution of the issue will be documented in the complaints register and will be communicated to the complainant.

In the event of an environmental complaint or other matter of concern associated with the project is unable to be satisfactorily resolved, a meeting with HSSE Lead and Construction Lead will be convened. The meeting will assess whether all practicable actions have been undertaken to resolve the matter. All relevant stakeholders will be advised in writing of the meeting outcomes and on any further actions able to be undertaken to resolve the matter. EnergyAustralia will always endeavour to resolve disputes with neighbours and members of the local community without the need for third party intervention.

However, should the matter not be resolved directly with EnergyAustralia, landowners have the option to initiate an Independent Review process as per the Project Approval. If required to do so by

the Department, the ER will liaise with DPE, EnergyAustralia, the Project Director and HSSE Lead. The decision made resulting from this process will be final.

## 8. Community engagement plan

Table 8-1 outlines recommended community engagement activities that will be implemented to support Tallawarra power station operations and the Tallawarra B project delivery. This plan is a working document and will be reviewed and updated accordingly.

Table 8-1: Engagement activities to be undertaken post-financial investment decision

Activity	Description / Format / Tools	Target Stakeholders	Purpose	Timeframe	Responsibility
<b>FID Announcement</b>	<ul style="list-style-type: none"> <li>Send email updating stakeholders of outcome of FID decision and outline next steps for the Project.</li> </ul>	All	Inform	Prior to construction	Community Relations Lead
<b>Media monitoring</b>	<ul style="list-style-type: none"> <li>Review media monitoring key terms to ensure visibility of relevant media coverage of any Project update and discussion.</li> </ul>	Internal	Inform	Construction Commissioning Operation	Community Relations Lead
<b>Social media</b>	<ul style="list-style-type: none"> <li>Ensure social media is monitored to track issues, comments about the project.</li> <li>Specific complaints are to be added to the complaints register.</li> </ul>	All	Inform	Construction Commissioning Operation	Community Relations Lead
<b>Project website</b>	<ul style="list-style-type: none"> <li>Maintain and update Tallawarra expansion project website.</li> <li>Ensure information is up to date and consistent in messaging. Ensure the requirements of Condition of Approval 6.4 are addressed and are updated as required on the project website.</li> </ul>	All	Inform	Construction Commissioning Operation	Community Relations Lead
<b>Community Liaison Group</b>	<ul style="list-style-type: none"> <li>CLG was established in 2004 as the principal community liaison group. Quarterly meetings / updates to be held.</li> </ul>	CLG Members	Inform	Construction Commissioning Operation	Community Relations Lead

Activity	Description / Format / Tools	Target Stakeholders	Purpose	Timeframe	Responsibility
<b>Community advertisement</b>	<ul style="list-style-type: none"> <li>Publication of community-focused advertisement for communication of project updates, permit extension notification/ department modifications and news. Notification seven (7) days prior to any community consultation forums/meetings to be advertised in local paper.</li> </ul>	All	Inform	Construction	Community Relations Lead
<b>Project Fact sheet/ FAQ document</b>	<ul style="list-style-type: none"> <li>Develop clear and concise project fact sheets to update stakeholders on key aspects of the project's development.</li> <li>Project fact sheets to reference the engagement methods provided in the project website.</li> </ul>	All	Inform	Construction Commissioning	Community Relations Lead
<b>Community feedback register</b>	<ul style="list-style-type: none"> <li>Formally log all complaints in the complaints register (refer to CCP Section 7.4).</li> <li>General community feedback that is not a 'complaint' is to be monitored and reviewed to ensure all feedback is acknowledged and actioned accordingly.</li> </ul>	All	Collaborate	Construction Commissioning Operation	Community Relations Lead
<b>Visual interpretation</b>	<ul style="list-style-type: none"> <li>Create infographic/renders to visually communicate key aspects of asset operations and project attributes, as well as to counter key social concerns such as environmental impacts, stack visual impact etc.</li> <li>Graphics may be used in the development of project fact sheets, briefing sessions, community drop-in sessions, or other communications identified in this plan.</li> </ul>	All	Inform	Construction	Community Relations Lead
<b>Government relations</b>	<ul style="list-style-type: none"> <li>Offer of face-to-face briefing with Federal and State MPs to provide information on construction activities and milestones.</li> </ul>	Federal and State MPs	Involve	Construction Commissioning Operation	Government and Stakeholder Lead

Activity	Description / Format / Tools	Target Stakeholders	Purpose	Timeframe	Responsibility
	<ul style="list-style-type: none"> <li>Seek specific feedback on desired engagement frequency and approach.</li> </ul>				
<b>Council Updates</b>	<ul style="list-style-type: none"> <li>Schedule 1-2 briefings with Wollongong and Shellharbour Council and key staff to provide update on project milestones.</li> </ul>	Council	Involve	Construction Commissioning Operation	Community Relations Lead
<b>Environmental briefings</b>	<ul style="list-style-type: none"> <li>Formulate stakeholder list of local environment groups and establish meetings with when necessary, of project developments. Where suitable, agree on options for further engagement to envision alternatives/input to EA's approach that better meets the expectations of this group.</li> </ul>	Environmental groups / Bird watchers	Involve	Construction Commissioning Operation	Community Relations Lead HSSE Lead
<b>Community Drop-in session</b>	<ul style="list-style-type: none"> <li>Host a resident drop-in session for interested community members to meet with the Project team and participate in an informal briefing/feedback session on planned construction approach and measures for managing potential impacts.</li> </ul>	Community	Involve	Construction	Community Relations Lead
<b>Media relations</b>	<ul style="list-style-type: none"> <li>Respond to media enquiries as required.</li> <li>Prepare media statements/releases to coincide with key project milestones of high public interest.</li> <li>Undertake joint media announcements (i.e. with Council) where appropriate.</li> </ul>	All	Inform	Construction Commissioning Operation	Community Relations Lead
<b>One on one meetings</b>	<ul style="list-style-type: none"> <li>Meetings to be organised to brief key community groups and individuals. These meetings will provide members with an understanding of project development and future asset operations.</li> <li>Provide visual explanation of key aspects of projects where possible.</li> </ul>	All	Consult/ Collaborate	Construction Commissioning Operation	Community Relations Lead



Activity	Description / Format / Tools	Target Stakeholders	Purpose	Timeframe	Responsibility
	<ul style="list-style-type: none"> <li>All correspondence from EA will include mobile contact details of Community Relations Lead and offer to set up face to face meeting with subject matter experts dependent on target audience and information requested.</li> </ul>				
<b>Traditional Owner Engagement</b>	<ul style="list-style-type: none"> <li>We pay our respects to the Traditional Owners of the land on which we operate. Tallawarra is situated on the land of the Wodi Wodi People, part of the Dharawal Nation. The Dharawal People lived on the coastal areas of Sydney between Broken Bay / Pittwater, west to Berowra Waters, south to Parramatta and Liverpool and extending into the Illawarra and Shoalhaven districts.</li> <li>Consultation and ongoing engagement with the Aboriginal stakeholders as defined in the Aboriginal Cultural Heritage Management Plan (ACHMP).</li> </ul>	Aboriginal stakeholders that have registered an interest in the Project area (refer to the ACHMP)	Collaborate	Construction Commissioning Operation	HSSE Lead

## 9. Evaluation and Monitoring

Monitoring progress against implementation is essential and key reporting mechanisms will be developed through EnergyAustralia's internal compliance tool (Integrum). Recording engagement activities and interactions with the community in Integrum will provide the opportunity for quarterly and/or annual progress reports. Over the longer term, evaluation of the Program is also important. Its effectiveness will be assessed and the impact, benefits and any improvements derived from work undertaken will be considered.

A key component of work to assist in the evaluation of this framework will be the Community Perception Survey. This research work was carried out (Q4 of 2020 and Q1 of 2021) and was scoped to conduct a review of community and stakeholder perceptions regarding EnergyAustralia's brand, communication and operations in the Illawarra region, New South Wales. The research is a vital input into reviewing current engagement efforts and optimising future engagement and communication strategies.

### 9.1 Auditing and reporting

Regular audits are to be completed in accordance with Section 12 of the CEMP. Audits will assess CCP compliance, to identify any issues of noncompliance, and to confirm approval conditions are being met.

Reporting on audit outcomes is to be undertaken in accordance with Section 13 of the CEMP.

EnergyAustralia has engaged an approved independent auditor to undertake independent audits in accordance with the Independent Audit Post Approval Requirements (DPE, 2020). Further information on the independent auditing schedule and requirements is found in the EMS Section 7.2.

### 9.2 Review

The Community Relations Lead will review the CCP every six months during the construction, commissioning and operational phases of the Project. The reviews will be aimed at identifying areas for improvement.

The CCP will supplement the OEMP when the project reaches the operational phase. The CCP will be reviewed and revised prior to operation.

## 10. References

Aviation Projects (2020), *Tallawarra B OCGT – Aviation Impact Assessment. Report prepared for EnergyAustralia*. Sydney: EnergyAustralia

EnergyAustralia (2021), *Tallawarra Power Station Community Engagement Framework*