

Unmetered Power Supply Application Form



(Electricity)

Use this form to apply for:

- Establishing new unmetered power supply in your site
- Alteration of your existing unmetered power supply (Ausnet only)
- Abolishment (physical disconnection) of unmetered power supply

Applies to NSW (Ausgrid) and VIC (Ausnet) customers only.

To contact your electricity distributor call:

Ausgrid – 131 388

Ausnet – 131 799

If you need to find the electricity distributor for your area,

please visit the Australian Energy Regulator website

aer.gov.au/consumers/who-is-my-distributor

VIC customers only: for new connections and alterations, you require an Electrical Works Request and Certificate of Electrical Safety to be completed by the electrician.

For unmetered supply removal, download the Abolishment (Permanent Removal) of the Electricity Supply form through victoriansir.org.au/Forms/Application-for-Abolishment-of-Electrical-Supply.aspx

***NSW Customers only:** Contact Ausgrid directly for alterations.

Please complete all applicable sections of the form in block letters and tick any boxes relevant to your application. It will be helpful if the electrician and the account holder work together to complete this form. If your form is incomplete, your application may be delayed.

Please email your completed form to:
ncpaperwork@energyaustralia.com.au

Alternatively, you can send your form to us via:

Post: EnergyAustralia Electricity New Connections
Locked Bag 14060, Melbourne City MC VIC 8001

Fax: 1800 654 295

If you have any questions, or need help with your application, please call us on 1800 818 378 (Monday to Friday, 9.00am-5.00pm) and we'll be happy to help.

1. What type of service do you need?

- New permanent unmetered supply
- Alter existing unmetered supply*
(addition/removal of device from an existing supply)
- Abolishment of unmetered power supply
(removal of all devices from existing supply & termination of the NMI)

Description of works

2. Site address

Lot no.:	<input type="text"/>	Unit no.:	<input type="text"/>	Street no.:	<input type="text"/>	Street name:	<input type="text"/>
Suburb:	<input type="text"/>	State:	<input type="text"/>	Postcode:	<input type="text"/>		
Plan/Approval no.: (If known):	<input type="text"/>	Service requested date:	<input type="text"/>				
NMI (Mandatory for alteration & abolishment):	<input type="text"/>	Account Number (Mandatory for alteration & abolishment):	<input type="text"/>				
Device type:	<input type="text"/>	Number of units:	<input type="text"/>				

3. Electrical contractor details

First name:	<input type="text"/>	Last name:	<input type="text"/>
Electrical Lic. no.:	<input type="text"/>	Mobile:	<input type="text"/>
Alternative phone number:	<input type="text"/>	Email:	<input type="text"/>
Business name:	<input type="text"/>	ABN:	<input type="text"/>

4. Level 2 - Accredited service provider (NSW customers only)

First name:	<input type="text"/>	Last name:	<input type="text"/>
Electrical Lic. no.:	<input type="text"/>	Mobile:	<input type="text"/>
Vector AMS accredited:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	

5. Account holder details

Title:	<input type="text"/>	First name:	<input type="text"/>	Last name:	<input type="text"/>		
Date of birth:	<input type="text"/>	Driver's licence or Medicare no.:	<input type="text"/>	Issuing State:	<input type="text"/>	Expiry Date:	<input type="text"/>

Mailing address

Unit no.:	<input type="text"/>	Street no.:	<input type="text"/>	Street name:	<input type="text"/>		
Suburb:	<input type="text"/>	State:	<input type="text"/>	Postcode:	<input type="text"/>	Mobile:	<input type="text"/>
Alternative phone number:	<input type="text"/>	Email:	<input type="text"/>				
Business name (if applicable):	<input type="text"/>	ABN/ACN:	<input type="text"/>				

Consolidated Billing

Use this section to opt for consolidated billing if you have 10 or more active electricity accounts with EnergyAustralia.

Opt for Consolidated Billing Yes

6. To be completed by the account holder

Please indicate your acceptance by signing below.

Installations only

I authorise EnergyAustralia to arrange for the distributor and/or metering service provider to install the electricity asset at the location, provided in this application, on the date the request is accepted or as soon as can be arranged. I understand that the installation is subject to weather conditions and clear and safe access to the site, including the site must be clean, free from safety hazards and debris and have clear address numbering. I understand that charges apply to the new connection (including if I am unable to provide clear and safe access) and they can vary depending on the works required. I agree to accept any charges associated with the installation and understand these charges will appear on my electricity bill. I understand that if the technician determines additional works are needed, they will not commence the job and EnergyAustralia will contact me to discuss any additional charges and/or work required.

I acknowledge that I will be supplied in accordance with EnergyAustralia's standard retail contract (available at energyaustralia.com.au/standardcontract) and EnergyAustralia will send me the terms and conditions, rates and charges applicable to my connection in a Welcome Pack.

Alterations only

I authorise EnergyAustralia to arrange for the distributor and/or metering service provider to alter the asset at the location provided in this application, on the date the request is accepted or as soon as can be arranged. I understand that the alteration work is subject to weather conditions and clear and safe access to the site including the site must be clean, free from safety hazards and debris and have clear address numbering. I understand that charges may apply to the alteration (including if I am unable to provide clear and safe access) and they can vary depending on the works required. I agree to accept any charges associated with the alteration and understand these charges will appear on my electricity bill. I understand that if the technician determines additional works are needed, they will not commence the job and EnergyAustralia will contact me to discuss any additional charges and/or work required.

Abolishment only

I authorise EnergyAustralia to arrange for the Distributor and/or metering service provider to completely remove the electricity asset at the location provided in this application form. I understand that the removal is subject to weather conditions and clear and safe access to the site. I agree to accept any charges associated with the asset removal/abolishment and understand these charges will appear on my electricity bill. I understand that if the technician determines additional works are needed, they will not commence the job and EnergyAustralia will contact me to discuss any additional charges and/or work required.

Information about our privacy policy

EnergyAustralia collects information for the purposes of providing the services related to your electricity supply at the site address. In order to provide the services, we will disclose this information to the metering service provider and/or electricity distributor in accordance with our privacy policy which can be found at energyaustralia.com.au/privacy.

Date:

Signature of applicant