

NSW Gas Rebate



Application form: On-supply households

This form is to be used by households that rely on bottled liquid petroleum gas (LPG), or on-supplied households in residential communities, retirement villages and strata schemes.

\$121



The NSW Gas Rebate helps eligible households cover the cost of LPG if it is used for basic household needs. For bottled LPG, the bottle being delivered or refilled must be 45 kilograms (88 litres) or greater in size. The rebate does not include the use of forklift LPG bottles, small barbeque gas bottles or other bottles under this size.

On-supplied is the term used when a household has metered LPG or natural gas and receives a gas bill/invoice issued by, or on behalf of, the owner/management of the residential community, retirement village or strata scheme, rather than a bill issued by a gas retailer of the household's choice.

If you receive a natural gas bill from a retailer, please contact them to apply for your rebate or apply online at: www.service.nsw.gov.au/transaction/apply-gas-rebate-retail-customers.

One rebate will be paid per household each financial year, regardless of the number of eligible residents.

You'll receive the rebate from the NSW Department of Planning, Industry and Environment (the Department) as a lump sum payment of \$121 deposited into your bank account.

You can apply online at: www.service.nsw.gov.au/transaction/apply-gas-rebate-supply-and-bottled-gas-customers.

Before you start

Before filling in this application please ensure you have:

- your customer reference number (CRN - issued by Services Australia (Centrelink)) or your Department of Veterans' Affairs (DVA) number

- your personal and contact details

- your bank account details for electronic funds transfer

- a copy of your metered LPG or natural gas bill/invoice **or** your invoice for purchase of bottled LPG (PDF format or clear photographs of the bill/invoice are acceptable). (See the 'Important information' section on page 2 for more bill/invoice requirement details)

Checklist

Eligibility criteria

To be eligible for this rebate you must:

- be a current NSW resident

- be a resident of an eligible on-supplied residential community (registered with NSW Fair Trading), retirement village (registered with NSW Fair Trading) or strata scheme (registered with NSW Land Registry Services)

- hold a Pensioner Concession Card issued by Services Australia/DVA; a Services Australia Health Care Card; or a DVA Gold Card marked with War Widow or War Widower Pension, Totally and Permanently Incapacitated, or Disability Pension; **and**

- be named on the gas account for supply of LPG or natural gas to your principal place of residence, **or** receive delivered bottled LPG for use in residential cooking, heating or hot water and be named on the gas account for delivery of gas to your principal place of residence.

Commonwealth Seniors Health Card holders are not eligible for this rebate.

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Important information

This rebate is paid once per household, per financial year to eligible applicants.

Applications will be processed according to the date they are received by the Department.

A new application and invoice must be submitted each financial year for the rebate to be claimed.

The application period runs from 1 July to 30 June each financial year. **Your application must be received by 30 June for it to be assessed for that financial year.**

If you are submitting this application under a power of attorney you must attach a certified copy of the power of attorney with this application.

If you use delivered LPG, your bill must include the supplier's contact details, your name and address and site/unit number and the size/volume of the LPG bottle being delivered or refilled. Your purchase must be dated after 1 July in the current financial year. Your bill must be printed and not hand-written. Forklift LPG and BBQ swap bottle invoices, and service, delivery, rental or maintenance charge invoices will not be accepted.

If you use on-supplied gas, your bill must be issued by, or on behalf of, your eligible residential community, retirement village or strata scheme. It must include the community or on-supplier's details, your name, address and site/unit number and confirm you receive metered gas. The meter reading or usage amount must be dated after 1 July in the current financial year **and** be less than 3 months old. Your invoice must be printed and not hand-written.

More information

Visit the Service NSW website at: www.service.nsw.gov.au/services/concessions-rebates-and-assistance or

Call the Energy NSW Energy Rebates Team: 02 8073 9255

Privacy Notice

The Department of Planning, Industry and Environment (the Department), located at 4 Parramatta Square, 12 Darcy Street, Parramatta NSW 2150, is subject to the *Privacy and Personal Information Protection Act 1998* in managing your personal information.

The Department is collecting your personal information for the purposes of processing your application for an energy rebate (including assessing your eligibility), paying a rebate to you if you are eligible, administering the energy rebates scheme and auditing the rebate program which may include surveying customer experiences.

In completing this form you may provide the personal information of another person. Before you provide this information you must seek the consent of that person to disclose their information to the Department and for it to be used in accordance with this Privacy Notice.

The Department will disclose your CRN or DVA number to Services Australia to determine whether you qualify for the rebate. The Department may disclose your personal information to a third party engaged to carry out an audit of the rebate. The Department will not disclose your personal information to anybody else unless authorised by law.

Applying for this rebate is voluntary. However, if you decide to apply, unless otherwise noted, all personal information requested directly from you must be provided for the Department to process your application.

You have the right to access the personal information that the Department holds about you. You also have the right to request that the Department updates or amends this information. For further details, email: rebates@energysaver.nsw.gov.au.

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Filling in this form

- Please use CAPITAL letters.
- The applicant name must match the name printed on your natural gas or LPG bill/invoice.
- The address included on the application must be the applicant's principal place of residence.
- The bank account to be paid must be in the applicant's name.

Applicant details

CRN (Services Australia):

DVA number:

First name:

Last name:

Community/village name or strata plan number:

Site/unit number:

Street address:

Suburb:

Postcode:

Contact phone number:

Email address:

Postal address (if different from above):

Suburb:

Postcode:

Applicant bank details

Bank name:

Account name (e.g. Mr S Smith):

BSB number:

Account number:

If you're eligible for the rebate, the Department will pay the amount into your nominated account.

Consent for person to act on your behalf (optional)

Only complete this section if you would like someone to act on your behalf in relation to this application.

I authorise _____, who can be

contacted by phone on _____ to:

- speak to the Department on my behalf to assist with processing this application
- clarify any information provided in this form to assist with processing this application.

I have confirmed with the above nominated person that they agree to act on my behalf and advised them that their information will be collected and managed in accordance with the Privacy Notice in this form.

I understand that I can withdraw this consent at any time by contacting the Energy Rebates Team on 02 8073 9255 or at rebates@energysaver.nsw.gov.au.

Applicant declaration and authorisation statement

I (insert name), _____ of (insert principal place of residence)

- have read and understood all information in this application form, including the Checklist and Privacy Notice
- declare that all information provided in this application is, to the best of my knowledge, true and correct
- understand that it is my responsibility to notify the Department of any changes to the information I have provided in this form
- agree to provide additional information about my eligibility on request
- understand that this application, once signed, remains valid for the financial year that the application relates to unless I withdraw it by contacting the Department
- have included a copy of my most recent gas bill/invoice with this application
- understand that the Department will use Services Australia eServices to perform a Services Australia enquiry of my Services Australia customer details and concession card status to enable the Department to determine if I qualify for the rebate.

Consent to contact (optional)

I consent for the Department to contact me about my experience in applying for the rebate.

Power of attorney (when application signed under power of attorney)

I have attached the certified copy of the power of attorney with this application.

Applicant signature: _____

Date: _____

Submitting this form

Email the completed form to: rebates@energysaver.nsw.gov.au or

Post the completed form to: NSW Gas Rebate, PO Box 435, Parramatta NSW 2124.

If you are posting the form, **do not use staples or sticky tape on documents.**