

Application for a new gas connection



(customers with a commercial site only)

Please complete all relevant sections of the form in block letters and tick any boxes relevant to your application. **If your form is incomplete, your application may be delayed.**

Send your completed form to us via:

Email: VIC & SA: gasnewconnections@energyaustralia.com.au
NSW: JGS_Portal_Inbox@energyaustralia.com.au
Post: EnergyAustralia Gas New Connections
Locked Bag 14060
Melbourne City MC VIC 3000

Fax: 1800 654 295

If you have any questions, or need help with your application, please call us on 1800 818 378 (Monday to Friday, 8am-5pm AEST) and we'll be happy to help.

1. What type of service do you need?

Installation

- Install service line
- Install meter
- Preferred appointment time (SA customers only):
 AM PM
- Hang & Wad (SA customers only;
To be selected when appliances aren't already installed)

NSW customers only:

- New connection
- Path valve
- Meter kit

Preferred date required:

Alteration

- Upgrade meter
- Re-locate meter
- Upgrade service line
- Re-locate service line (VIC customers only)

Note: NSW customers only – to re-locate an existing meter please contact Jemena on 1300 137 078; to upgrade a regulator please call Zinfra on 1300 722 914.

Removal

- Removal of meter and service line
- Removal of meter only
- Vacate date:

2. Site address

Property no: Shop no: Factory no: Lot no: Unit no: Street no:

Street name: Suburb:

State: Postcode: Nearest cross street:

Plan of sub-division no: Gas meter number or MIRN:

Mandatory for all removals and meter upgrades only.

3. Property contacts

Applicant

Title: First name: Last name:

Date of birth:

Mailing address

Unit no: Street no: Street name:

Suburb: State: Postcode: Mobile:

Alternative phone number: Email:

Business name (if applicable): ABN:

Is this person also the site contact? YES NO

If No then please complete for the site contact:

Title: First name: Last name:
Mobile: Alternative phone number:

Account holder (if different to the applicant)

Title: First name: Last name:
Date of birth:

Mailing address

Unit no: Street no: Street name:
Suburb: State: Postcode: Mobile:
Alternative phone number: Email:
Business name (if applicable): ABN:
EnergyAustralia account number (if applicable):

4. Plumber's details

Title: First name: Last name:
Licence number: Mobile: Email:
Certificate of Compliance (COC) number (VIC/ SA customers only):
Energy Safe Victoria (ESV) number (VIC customers only):

5. Gas appliance details (installations and alterations only)

To help us install the correct type of gas meter and/or service line, please provide the total mega joule (MJ) load for both existing and new appliances. We may not be able to process your application without this information.

Appliance	QTY	New	Existing	MJ Load	Hours of operation per day	Days of operation per week
Total MJ load required:						

Metering pressure required: 1.1 KPA 1.38 KPA 2.75 KPA Other: KPA

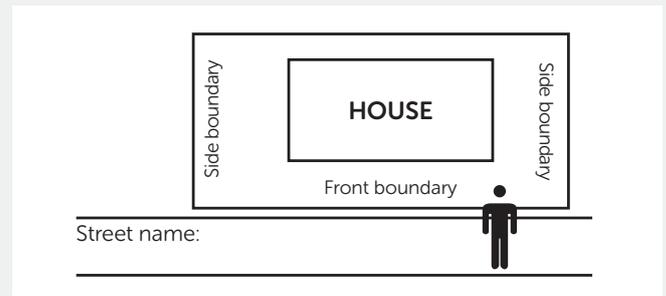
6. Additional information

Please attach site plan when submitting this form.

Preferred meter position:

You'll need to face your property from the street to determine the best position for your gas meter.

Mark your preferred meter position on the diagram below:



Site conditions: (Tick only the boxes that apply)

- Split/ elevated road Share driveway RTA/ RMS road Cliff/wall/steps greater than three meters high
 Adjacent St/ Lane supply Locked gates Battle-axe block Other:

7. To be completed by the Account holder

Please indicate your acceptance by signing below.

Please note: If these premises are leased, please include a letter of permission from the owner/landlord with your application.

Service line or meter installations

I authorise EnergyAustralia to arrange for the Distributor provide a quote (if applicable) to install natural gas at the supply address, provided in this application, on the date the request is accepted, or as soon as can be arranged. I understand that the installation work is subject to an on-site check by the Distributor, full access to the site (must be clean and clear of any debris), clear address numbering, and weather conditions. Work is also subject to an available gas main at the property boundary. Important information: To lay pipes in any common access area for battle-axe, dual occupancy, shared driveways, etc. the account holder must obtain written approval from all affected parties. I understand that the sale of natural gas is not available in all areas and is subject to availability. I agree to accept the meter installation charge, which will appear on my first gas bill and any other charges which may arise as a result of my meter installation request. I understand that any charges that may arise as a result of my request are passed to EnergyAustralia from the Distributor and will vary depending on the works required and on the distribution zone.

I authorise EnergyAustralia to contact me so that a gas account can be set up in my name. My preferred time of contact is AM PM

Alterations

I authorise EnergyAustralia to arrange for the Distributor to provide a quote to alter the gas supply/meter position at the address, provided in this application, on the date the request is accepted, or as soon as can be arranged. I understand that the alteration work is subject to an on-site check by the Distributor, full access to the site (must be clean and clear of any debris), clear address numbering, and weather conditions. Work is also subject to availability of a suitable gas main at the property boundary. Important information: To lay pipes in any common access area for battle-axe, dual occupancy, shared driveways, etc. the account holder must obtain written approval from all affected parties. I agree to accept any charges associated with the alteration. (For SA customers only: including a fee if I don't proceed with the requested works). I understand that all charges will appear on my gas bill. I understand that most meter alteration charges are passed to EnergyAustralia from the Distributor and will vary depending on the works required and on the distribution zone.

Removals only

I authorise EnergyAustralia to arrange for the Distributor to completely remove the gas meter and/or gas meter and service line at the address provided in this application form. I agree to accept any charges for the meter removal/abolishment that are passed to EnergyAustralia from the Distributor and understand that these charges will vary depending on the distribution zone.

Information about our privacy policy

EnergyAustralia collects information for the purposes of providing the services related to your gas supply at the site address. In order to provide the services applied for in this form, we will disclose this information to the distribution network company in accordance with our privacy policy which can be found at energyaustralia.com.au/privacy.

Signature of applicant

Date:

EnergyAustralia Pty Ltd ABN 99 086 014 968