

Online billing portal

Application form



EnergyAustralia

Designed to make your life easier

With a range of features such as consolidated invoices, the ability to view previous invoices and export data for multiple or single sites, our online billing portal is designed to streamline and simplify how to keep track of your company's energy use.

The online billing portal can be updated every 30 minutes with usage data (based on your interval meter) making it easier for you to manage your energy use.

Register for access to EnergyAustralia's exclusive online portal by completing the information below.

Please scan and email to:

Businesseng@energyaustralia.com.au

or return via post:

C&I Customer Service

Locked Bag 14060

Melbourne City Mail Centre, VIC 8001

Please list your account number/s below

Please give us an email address for password resets

In making this application, you acknowledge that you have authority to bind the company, and have read, understood and agree to the conditions. Please refer to the terms and conditions below.

Signed

Date

Your name

For and on behalf of (Company)

Terms & conditions

To use the online billing portal you agree that you have understood and accepted the following conditions:

- EnergyAustralia owns the data used to create the invoices and statements. You must only use and reproduce the invoices and statements in accordance with the terms of your electricity contract with EnergyAustralia.
- Your invoices and statements that you will be able to access contain confidential information. You must only use and disclose that confidential information in accordance with the terms of your electricity contract with EnergyAustralia.
- You agree to keep your username and password safe from use by third parties. You indemnify EnergyAustralia and its contractors and service providers against any loss or damages which they might suffer, or be liable for, as a result of any unauthorised use of your username and password that may be caused.
- You can only change your password if you give us 10 business days' notice of the change. This is important where an employee who had knowledge of your username and password leaves your employment.
- EnergyAustralia cannot warrant that your access to the online billing portal will be continuous and fault free. You should report any loss of, or fault in, your access to the online billing portal by contacting us via businessenq@energyaustralia.com.au or by calling 1300 362 466.
- EnergyAustralia has no liability to you arising out of your use of, or reliance on, any information accessed by you via the online billing portal.
- EnergyAustralia reserves the right to terminate your access to the online billing portal if you breach any of these conditions.