



Are you changing energy retailers?

To continue receiving your South Australian Government energy concession, you need to:

- contact the ConcessionsSA Hotline on **1800 307 758** or email **concessions@sa.gov.au**, once you have received the first account from your **new** energy retailer;
- provide the new account number and billing period.

See other side for more details.







Government of South Australia

Department of Human Services

Are you eligible for concessions?

To find out whether you are eligible for State Government concessions, and for information or assistance, you can:

-  call the ConcessionsSA Hotline on **1800 307 758** during office hours
-  visit **www.sa.gov.au/concessions**
-  email **concessions@sa.gov.au**
-  If you have a hearing or speech impairment, use our text telephone service on TTY: **(08) 8226 6789**.

www.sa.gov.au/concessions