



EnergyAustralia

EnergyAustralia Pty Ltd

1 Year

Call 1800 104 928

www.energyaustralia.com.au

Estimated gas cost



1 person

LOW

92 MJ/day

\$1,100/year**\$1,120** if you do not meet your discount conditions

2 to 3 people

MED

159 MJ/day

\$1,690/year**\$1,710** if you do not meet your discount conditions

4+ people

HIGH

201 MJ/day

\$2,060/year**\$2,080** if you do not meet your discount conditions

Features

**No direct debit payment required****No pay on time discount****Fixed price contract****Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU368926MR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	01-02-2022
Expiry date	Contact the retailer

Offer eligibility

The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.

Discounts and incentives

Conditional discounts

(incl. GST)

Online Move Home Credit

Fixed amount: \$25.00

Offer available to eligible residential customers who move home via energyaustralia.com.au to an electricity or gas offer. Limit of one \$25 credit per energy type, per customer address. We may change or end this offer at any time. Credit will be applied to your first bill and is not transferable or redeemable for cash.

Contract details

Contract term	1 Year
Cooling off period	10 business days
Eligibility criteria	The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
Prices are fixed	
Contract expiry details	The Benefit Period for this plan is for 1 year. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.

Full terms and conditions

For full terms and conditions, please refer to our website www.energyaustralia.com.au.

ESC licence information Electricity and gas retail licence under EnergyAustralia Pty Ltd

Fees

	(incl. GST)
Reconnection fee	Flat rate: \$96.80
Reconnection - Business hours	
Other fee	Flat rate: \$14.63
Special Meter Read - Non Metro	
Other fee	Flat rate: \$10.67
Special Meter Read - Metro	
Other fee	Flat rate: \$10.67
Special Meter Read	
Credit card payment processing fee	Percentage of bill: 0.36%
Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.	
Credit card payment processing fee	Percentage of bill: 1.50%
Credit card merchant service fee of 1.5% for all payments with American Express.	
Other fee	Flat rate: \$1.69
Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.	
Additional information	
Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au .	

Billing details

Bill frequency	2 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Gas charges - All year (All year)	Tariff (incl. GST)
Daily supply charge	83.60 c/day
Consumption	
All consumption usage per day	2.42c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.