



EnergyAustralia

## EnergyAustralia Pty Ltd

1 Year  
Single rate

Call 1800 104 928  
[www.energyaustralia.com.au](http://www.energyaustralia.com.au)

## Estimated electricity cost

1 person	<b>LOW</b> 7.2 kWh/day	<b>\$880/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 11.8 kWh/day	<b>\$1,200/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 15.5 kWh/day	<b>\$1,460/year</b> No discount conditions apply to this offer

## Features

- No direct debit payment required
- No pay on time discount
- Green power
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU286503MR**.

## Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	18-02-2021
Expiry date	Contact the retailer

## Offer eligibility

The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.

## Discounts and incentives

## Guaranteed discounts

(incl. GST)

## Guaranteed Whole of Bill Discount

Percentage of bill amount: 10.00%

Guaranteed total energy bill discount. Discount applies to GST exclusive usage and supply charges, and not to fees and other charges such as late payment fees or Greenpower

## Incentives

## PowerResponse program rebate

You may be eligible for our PowerResponse program, and by participating in events, you may be eligible for rebates which may change over time. See website [energyaustralia.com.au/power-response](http://energyaustralia.com.au/power-response) for details on eligibility criteria, T&C's and rebates.

## Contract details

Contract term	1 Year
Cooling off period	10 business days

<b>Eligibility criteria</b>	The details presented in this fact sheet are for a residential customer located in the distribution area outlined with a metering configuration as described. Unless otherwise specified, 'Peak Only' is the default meter type.
<b>Prices are fixed</b>	
<b>Contract expiry details</b>	The Benefit Period for this plan is for 1 year. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.
<b>Full terms and conditions</b>	Please refer to our website <a href="http://www.energyaustralia.com.au">www.energyaustralia.com.au</a> for eligibility on solar and for full terms and conditions.
<b>ESC licence information</b>	Electricity and gas retail licence under EnergyAustralia Pty Ltd

## Fees

	(incl. GST)
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.36%</b>
Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.	
<b>Credit card payment processing fee</b>	<b>Percentage of bill: 1.50%</b>
Credit card merchant service fee of 1.5% for all payments with American Express.	
<b>Disconnection fee</b>	<b>Flat rate: \$42.32</b>
Disconnecting electricity to your property or reading your meter where applicable - Business hours	
<b>Other fee</b>	<b>Flat rate: \$1.69</b>
Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to <a href="http://www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee">www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee</a> for details.	
<b>Reconnection fee</b>	<b>Flat rate: \$41.69</b>
Reconnection fee - Business hours	
<b>Disconnection fee</b>	<b>Flat rate: \$12.01</b>
Remote Disconnection fee - Business hours	
<b>Reconnection fee</b>	<b>Flat rate: \$12.01</b>
Remote Reconnection fee - Business hours	
<b>Other fee</b>	<b>Flat rate: \$63.73</b>
Solar meter installation fee	
<b>Other fee</b>	<b>Flat rate: \$34.30</b>
Special Meter Read fee	
<b>Additional information</b>	
Additional fees and charges may apply. Please refer to <a href="http://www.energyaustralia.com.au/conditions-and-pricing/other-charges">www.energyaustralia.com.au/conditions-and-pricing/other-charges</a> . You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay.	

## Billing details

<b>Bill frequency</b>	3 months
<b>Payment options</b>	Please contact the retailer to discuss payment options

## Offer rate and details

Local time

<b>Electricity charges (All year)</b>	<b>Tariff (incl. GST)</b>
<b>Daily supply charge</b>	113.30 c/day
<b>Peak consumption</b>	
All consumption usage per day	21.40c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

### Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.20 c/kWh
Premium feed-in tariff	66.00 c/kWh

### GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	PureEnergy 10% = \$0.0495 x (10% x total usage)	4.95 cents per kWh
20% GreenPower	PureEnergy 20% = \$0.0495 x (20% x total usage)	4.95 cents per kWh
100% GreenPower	PureEnergy 100% = \$0.0495 per kWh	4.95 cents per kWh

Climate zone 6: Mild temperate