

Application for gas

(residential customers only)



Use this form to apply for:

- Installation of a new gas meter and/or service line
- Alteration to your existing gas supply
- Removal of your existing gas supply

Please complete all relevant sections of the form in block letters and tick any boxes relevant to your application. If your form is incomplete, your application may be delayed.

Send your completed form to us via:

Email: gasnewconnections@energyaustralia.com.au
Post: EnergyAustralia Gas New Connections,
Locked Bag 14060, Melbourne City MC, VIC 8001, Australia
Fax: 1800 654 295

If you have any questions, or need help with your application, please call us on 1800 818 378 and we'll be happy to help.

1. What type of service do you need?

Installation

Service line
 Lock-up date
 Meter
For SA only, your preferred appointment time:
 AM PM

Alteration

Upgrade meter
 Move meter position

Removal

Removal of gas meter due to renovations
 Removal of gas meter and service line due to renovations
 Removal of gas meter and service line due to demolition

Date property will be vacant

2. Site address

Lot no. Unit no. Street no. Street name
Suburb Postcode
Plan of sub-division no. Gas meter, MIRN or DPI no.

(Mandatory for alterations and removal only)

What is the distance from the front boundary to the house? Less than 20 meters 20 to 50 meters Greater than 50 meters

I understand that the site must have clean and clear access and be free of any debris or scaffolding. The property needs to be clearly marked with street and/or lot numbers and restricted access to the site may delay my application. Failure to meet with these conditions may incur additional fees.

Dwelling information (Installations only)

Is the dwelling New Existing
Type of dwelling House Duplex Semi-detached Townhouse/unit
 Single dwelling Multiple dwelling Other:
(inclusion of site plan preferred) (inclusion of site plan mandatory)

3. Property contacts

Applicant details

Title Full name Date of birth
Driver's licence or Medicare no. State Expiry date
Postal address Postcode
Mobile Alternative phone number
Email ABN

Account holder

Title Full name Date of birth
Driver's licence or Medicare no. State Expiry date
Postal address Postcode
Mobile Alternative phone number
Email
EnergyAustralia account no. (if applicable)

4. Plumber's details

Meter installations and alterations only

Full name Licence no. Telephone
Email address
Certificate of Compliance (COC) no.
(For VIC only)

5. Gas appliance details

What type of gas appliances are you installing? (Installations and alterations only)

To help us install the correct type of gas meter, please provide the total mega joule (MJ) load. We may not be able to process your application without this information.

Appliance	Qty	MJ Load	New appliance	Existing appliance	Appliance	Qty	MJ Load	New appliance	Existing appliance
1. Instantaneous hot water					7. Wall oven				
2. Storage hot water					8. Solar- boosted hot water				
3. Space heater					9. Pool/spa heater*				
4. Central heating					10. Hydronic heating*				
5. Hotplate/cooktop					11.				
6. Cooker					12.				

*MJ load is mandatory for pool/spa and hydronic heating.

Total MJ load

6. Additional information for NSW installations only

Preferred meter position:

You'll need to face your property from the street to determine the best position for your gas meter. Would you like your gas meter to be positioned on the left-hand side or right-hand side of the house?

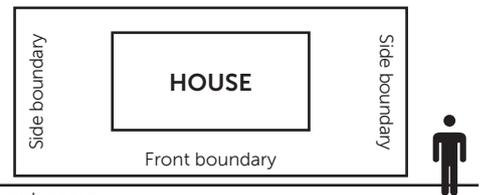
Left-hand side Right-hand side

Do you require the gas connection at the front fence, side fence, back fence or against the house?

Front-fence Side-fence Back-fence

Other:

Mark your preferred meter position on the diagram below



Street name:

Site conditions (For NSW installations only. Tick only the boxes that apply)

Split/elevated road Shared driveway RTA/RMS road Cliff/wall/steps greater than 3 meters high
 Adjacent St/lane supply Locked gates Battle-axe block Other

7. Further comments

If there's any other information we need to complete your request please let us know

8. Your acceptance

Installations only Please note: For gas service connections, the Distributor will install the service line within 30 business days or as soon as can be arranged. A gas meter installation may take up to three business days or as soon as can be arranged. Installation requests are subject to your acceptance of the below:

I authorise EnergyAustralia to arrange for the Distributor to install natural gas at the supply address, provided in this application, on the date the request is accepted, or as soon as can be arranged. I understand that the installation work is subject to an on-site check by the Distributor, full access to the site (must be clean and clear of any debris), clear address numbering, and weather conditions. Work is also subject to an available gas main at the property boundary. Important information: To lay pipes in any common access area for battle-axe, dual occupancy, shared driveways, etc. the account holder must obtain written approval from all affected parties. I understand that the sale of natural gas is not available in all areas and is subject to availability. I agree to accept the meter installation charge, which will appear on my first gas bill and any other charges which may arise as a result of my meter installation request. I understand that any charges that may arise as a result of my request are passed to EnergyAustralia from the Distributor and will vary depending on the works required and on the distribution zone.

I authorise EnergyAustralia to contact me so that a gas account can be set up in my name. My preferred time of contact is AM PM?

Alterations only Please note: If this premises is leased, please include a letter of permission from the owner/landlord with your application.

I authorise EnergyAustralia to arrange for the Distributor to provide a quote to alter the gas supply/meter position at the address, provided in this application, on the date the request is accepted, or as soon as can be arranged. I understand that the alteration work is subject to an on-site check by the Distributor, full access to the site (must be clean and clear of any debris), clear address numbering, and weather conditions. Work is also subject to availability of a suitable gas main at the property boundary. Important information: To lay pipes in any common access area for battle-axe, dual occupancy, shared driveways, etc. the account holder must obtain written approval from all affected parties. I agree to accept any charges associated with the alteration. (For SA customers only: including a fee if I don't proceed with the requested works). I understand that all charges will appear on my gas bill. I understand that most meter alteration charges are passed to EnergyAustralia from the Distributor and will vary depending on the works required and on the distribution zone.

Removals only

I authorise EnergyAustralia to arrange for the Distributor to completely remove the gas meter and/or gas meter and service line at the address provided in this application form. I agree to accept any charges for the meter removal/abolishment that are passed to EnergyAustralia from the Distributor and understand that these charges will vary depending on the distribution zone.

Information about our privacy policy

Information is collected for the purpose of providing the services related to your gas supply at the site address. EnergyAustralia will disclose this information to the distribution network company for the purpose of providing the services applied for in the form. Our privacy policy can be found at energyaustralia.com.au/privacy.

Signature of applicant

Date



EnergyAustralia Pty Ltd ABN 99 086 014 968