Pricing for Large Business customers – Default Rates (Gas)

The following Default Rates are valid from **1 Nov 2026** until further notice:

State	Default Rate ($ / GJ)
Australian Capital Territory	$32.37 (excluding GST)
New South Wales	$32.37 (excluding GST)
South Australia	$32.37 (excluding GST)
Victoria	$29.77 (excluding GST)

What are Default Rates?

Default Rates are a charge (per gigajoule of gas delivered) that EnergyAustralia reasonably determines is necessary to recover its costs of acquiring and transporting gas (not including the Carisbrook to Horsham pipeline owned by Gas Pipelines Victoria Pty Ltd), plus a reasonable margin that reflects additional risk of managing the uncontracted gas supplied to gas customers. Default Rates are set by EnergyAustralia and may be amended by EnergyAustralia at any time.

Which customers may be affected by Default Rates?

The Default Rates above only apply in respect of gas customers in the relevant States who meet the definition of "large customer" under Australian gas laws. As a guide, a large customer typically uses more than one terajoule (1 TJ) of gas per year.

When do Default Rates apply?

The Default Rates will apply if:

a) you previously entered into an agreement with EnergyAustralia for the purchase of gas for a delivery point at an agreed gas charge, which has now expired or terminated, and you have not entered into a new agreement either with EnergyAustralia or with another gas retailer; or
b) you have not yet entered into any agreement with a gas retailer for the supply of gas for a delivery point, and EnergyAustralia is financially responsible for gas delivered to that delivery point under the Australian gas laws.

The Default Rates will not apply if:

a) you enter into a new agreement with EnergyAustralia with an agreed gas charge; or
b) you enter into an agreement with another gas retailer and notify us that another gas retailer is financially responsible to supply gas to that delivery point; or
c) you no longer meet the definition of a 'large customer' under Australian gas laws.

What other charges apply?

If Default Rates apply to you, then the following other charges will also apply: network usage charges, metering fees, market fees, regulatory and other charges including (if applicable) an additional charge for the Carisbrook to Horsham pipeline owned by Gas Pipelines Victoria Pty Ltd transport. More information on these charges can be found in your retail gas contract, on your EnergyAustralia bill or contact our customer care team.