

# GreenPower Terms and Conditions

If you purchase energy from us, and also accept one of GreenPower accredited products ("GreenPower product"), – for example, our "PureEnergy" product – the following terms and conditions apply to the GreenPower product ("GreenPower Terms and Conditions"):

- a. You agree to pay the extra amount for your selected GreenPower product as shown in your Energy Plan Details. You agree that this amount, which will appear on your electricity bills, will be charged in addition to the electricity tariffs and charges that you're obliged to pay under your Contract.
- b. We may vary the tariffs and charges of your GreenPower product from time to time. If we do, we will provide you with notice in accordance with the energy laws.
- c. You may switch to another appropriate GreenPower product or cancel your GreenPower product by giving us notice. Please note that:
  - i. subject to clause 5.2 of the Contract, for example, where purchasing a GreenPower product is a condition of your energy plan, switching to a different GreenPower product, or cancelling your GreenPower product, won't affect any contract between you and us for the sale of energy at your premises;
  - ii. if you switch to a different GreenPower product, these GreenPower Terms and Conditions will apply to your new GreenPower product, unless we advise you otherwise; and
  - iii. if you cancel your GreenPower product, these GreenPower Terms and Conditions will no longer apply to you.
- d. We'll ensure that for the percentage of the electricity that we sell to you (as applicable to your selected GreenPower product and set out in your Energy Plan Details), an equivalent amount of electricity is produced from GreenPower Generators accredited under the National GreenPower Accreditation Program.
- e. The electricity produced from GreenPower Generators to meet your GreenPower product is dispatched into the communal electricity grid and cannot be distinguished from electricity produced from non-renewable sources. We therefore cannot guarantee that any or all of the electricity actually supplied to your premises is partly or exclusively from renewable energy sources.
- f. However, the rules of the National GreenPower Accreditation Program operate to ensure that we cause the required amount of renewable energy to be produced and dispatched into the communal system.
- g. If for any reason your GreenPower product ceases to be accredited under the rules of the National GreenPower Accreditation Program, or we're no longer able to continue providing the GreenPower product, we will notify you of your options as soon as practicable. You may cancel your GreenPower product by notifying us.
- h. For more information on the National GreenPower Accreditation Program please go to [greenpower.gov.au](https://greenpower.gov.au).
- i. These GreenPower Terms and Conditions form a separate contract between you and us and don't limit, vary or exclude the operation of any Contract between you and us for the sale of energy.

These GreenPower product Terms and Conditions are between:

EnergyAustralia Pty Ltd (ABN 99 086 014 968) (in these GreenPower Terms and Conditions referred to as "we", "our" or "us"); and You, the customer to whom these GreenPower Terms and Conditions apply (in these GreenPower Terms and Conditions referred to as "you" or "your"). Other terms used in these GreenPower Terms and Conditions have the same meanings as in the market retail contract for the sale of energy between you and us.