

Understanding your gas bill

Page 1

1. Your account identifiers

Account number:

Your account number is a unique identifier for your gas account. This is the number to quote if you contact us or make a payment by phone.

Meter Installation Registration Number (MIRN):

A unique number used by us and your distribution company to identify the gas meter at your premises. In ACT and NSW this unique number is referred to as the **Delivery Point Identifier (DPI)**.

Service address:

The service address is where your gas meter(s) is located and the address you'll be billed for.

Invoice number:

Business customers will find their invoice number in this section.

2. Best Offer

You'll get one of two messages letting you know if you're on our best priced plan. If you're not you'll get a message about which plan is best for you.

More information can be found at energyaustralia.com.au/best-offer



Tax invoice
EnergyAustralia Pty Ltd ABN 99 086 014 968

1. **Your gas account**

Account number: 1234567890

Meter Installation Registration Number (MIRN): 1234567890

Service address: U10, 8 Sample St
SAMPLE SUBURB STATE 3000

Bill issue date: 12 Aug 2026

2. **Could you save money on another plan?**

Based on your past usage, our latest **Rate Fix (Home)** may cost you up to **\$741 incl. GST less per year** than your current plan.* Compare and switch at energyaustralia.com.au/compare or call us on **133 466**.*
Plan and estimated savings current at time of issue.

3. **Need to get in touch?**

Bill enquiries: 133 466
Online: energyaustralia.com.au
Your energy ombudsman:
Energy Ombudsman STATE
1000 000 000
Faults or emergencies:
Your Network's Gas Supply Faults or Emergencies: 123 456

4. **Your bill**

Amount due
\$611.41
Bill due date
31 Aug 2026

5. **Gas payment options**

If your bill has been delayed, you are entitled to an extended amount of time to pay.

 **Direct debit**
Call 133 466

 **Mail**
Please post this payslip with your cheque payable to: **EnergyAustralia**, GPO Box 4491, Melbourne, Victoria 3001

 **Phone**
Call 1300 559 873 to pay by MasterCard, Visa or American Express for payment amounts up to \$10,000

 **Billpay code: 3248**
Ref: 0000 0000 0000 00
Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au

 **Biller code: 7410**
Ref: 0000 0000 0000 0000
BPAY® - Make this payment via internet or phone banking.
BPAY View® - Receive, view and pay this bill using internet banking.
BPAY View Registration No - 2367521000
® Registered to BPAY Pty Ltd, ABN 69 079 137 518

Amount due with a pay **\$611.41**
(incl. GST)

Bill due date **31 Aug 2026**



Office use only

Trancode 000 User code 000000 Payment reference 0000000000000000

<000000000000> <000000> <0000000000000000> >

3. Need to get in touch?

Here you'll find the best ways to contact us. We've also included the number of the distribution company (which owns the gas pipes in your area) for gas faults.

4. Your bill

Amount due and bill due date:

The total amount due is the amount payable (incl. GST) and must be paid by the due date.

This amount includes any payments made towards your account or balances that have been carried forward from your previous gas bill.

5. Payment options

These are a range of easy payment options – simply choose the one that suits you best.

Understanding your gas bill

Page 2

1. Plan summary

Your plan summary will include the name of your plan and lists any applicable benefits (e.g. discounts) and features of your plan.

2. Billing period

This shows the start and end dates of the period as well as the number of days covered in your bill.

We'll let you know if the bill is based on a reading from your meter ('actual') based on your meter reading or if we had to estimate your bill because the meter reader could not access your meter to take a reading.

If you received an estimated bill you can submit your own meter reading at energyaustralia.com.au/submit-meter-reading

3. Government concessions or rebates

We apply government concessions and rebates to eligible accounts (if applicable).

EnergyAustralia

Page 2 of 4

1.

Plan summary

Your current plan: Balance Plan (Home)

Your energy rates are below. We'll let you know in advance before they change.

Includes: 10% discount on energy charges (we'll let you know when your discount ends).

2.

Understanding your bill

Billing period: 13 Jun 2026 to 11 Aug 2026 (60 days). Charges based on an actual meter reading.

Tariff

Bill days

Current reading

Previous reading

Base usage

Heating value

Pressure factor

Total MJ @/or Lt

Balance Plan (Home)

60

12100

11286

814

X1.0139

X1.0139

-31002.46 MJ

Energy charges

Total MJ @/or Lt

Charge/Rate

\$

Balance Plan (Home)

13/06/2026 - 11/08/2026 - 60 Days

13/06/2026 - 31/07/2026 - 49 Days

* Balance Plan (Home) Peak Consumption - Block 1 (50.00000 MJ/day)^

* Balance Plan (Home) Peak Consumption - Block 2 (50.00000 MJ/day)^

* Balance Plan (Home) Peak Consumption - Block 3 (50.00000 MJ/day)^

* Balance Plan (Home) Peak Consumption - Block 4 (90.00000 MJ/day)^

* Balance Plan (Home) - Supply Charge

01/08/2026 - 11/08/2026 - 11 Days

* Balance Plan (Home) Peak Consumption - Block 1 (50.00000 MJ/day)^

* Balance Plan (Home) Peak Consumption - Block 2 (50.00000 MJ/day)^

* Balance Plan (Home) Peak Consumption - Block 3 (50.00000 MJ/day)^

* Balance Plan (Home) Peak Consumption - Block 4 (90.00000 MJ/day)^

* Balance Plan (Home) - Supply Charge

Government concessions or rebates

* Victorian Government Concession 87 days (\$0.6974) per day

Discounts

* Additional Balance Plan (Home) Discount - 10%

Total Current charges (incl. GST of \$185.06)

Account summary

Opening Balance

4.

2,450.000 MJ

2,450.000 MJ

2,450.000 MJ

4,424.128 MJ

49 days

550.000 MJ

550.000 MJ

550.000 MJ

993.172 MJ

11 days

60 days

\$0.0488290 per MJ

\$0.0411950 per MJ

\$0.0336160 per MJ

\$0.0299420 per MJ

\$1.219900 per day

\$0.0526790 per MJ

\$0.0429550 per MJ

\$0.0344080 per MJ

\$0.0309540 per MJ

\$1.271600 per day

\$0.071600 per day

\$143.18 CR

\$611.41

\$371.29

16,500 \$ - 500 \$ - 1,000 \$

4. Energy charges

On your bill you'll see that gas tariffs are divided into two parts.

Supply charge:

A daily service charge to deliver gas to your property.

Usage charge:

Charges based on the actual gas you used during the billing period.

Gas rates can be different for winter and summer and are billed in blocks calculated in Megajoules (MJ). Once you've reached the threshold of that block, you may be charged a different rate for the next block.

You can learn more about gas tariffs for your home at energyaustralia.com.au/tariffs or for business at energyaustralia.com.au/small-business-tariffs

5. Discounts

Discounts that apply to your plan will appear here. These discounts are calculated and deducted from your bill.

6. Account summary

Opening balance:

The amount due or credits from your last electricity bill.

Understanding your gas bill

Page 4

1. Other messages

This contains further details for your information, such as how the best offer is calculated. **Business customers** will find their Australian Business Number in this section.

2. Meter details

You'll find your meter number details, along with your next meter read date range for when your next meter reading is scheduled to take place. You should receive your next bill shortly after this date range.

Page 4 of 4

1

 Other messages

^^Estimated savings or best plan confirmation shown on the front of your bill are based on your past 12 months usage, or your available usage data (if less than 12 months) and our current in market plans at the time this bill was issued. We update our plans from time to time. If you switch plans, the amount you may save will depend on the plan you choose and the amount of energy you use. Go to energyaustralia.com.au/vic-changes to find out more.

Direct debit to your bank/credit union account will take place on 31-08-2026.

2

Tariff	Meter number	Bill days	Current reading	Previous reading	Base usage	Heating value	Pressure factor	Total MJ &/or Lt
Total Plan (Home)	05120286	60	12100	11286	814	X1.0139	X1.0139	-31002.46 MJ

Next meter read

Your next meter reading is planned to occur during **09 - 19 Oct 2026**. Please ensure safe and clear access to the meter. If your meter is not accessible an estimate is taken.

IE-0001 S-0001 1000

We're here to help



Chat

Residential customers

energyaustralia.com.au/live-chat

(Monday to Friday 8.00am to 9.00pm and Saturday 9.00am to 6.00pm)

Business customers

energyaustralia.com.au/business-chat

(Monday to Friday 8.00am to 6.30pm)



Call

Residential customers

133 466

(Monday to Friday 8.00am to 7.00pm)

Business customers

1800 146 749

(Monday to Friday 8.00am to 6.30pm)



Visit

energyaustralia.com.au/bill-guides