

Energy and Water Ombudsman contact details



EnergyAustralia
LIGHT THE WAY

Victoria

Energy and Water Ombudsman Victoria

Mail: Reply Paid 469
Melbourne, VIC 8060

Free call:

1800 500 509

Overseas call:

+61 3 8672 4410

Free fax:

1800 500 549

Email:

ewovinfo@ewov.com.au

Translating and interpreting
services:

131 450

TTY hearings impaired services:

133 677

[Link to website](#)

[Online complaint form](#)

New South Wales

Energy and Water Ombudsman New South Wales

Mail: Reply Paid 86550
Sydney South, NSW 1234

Free call:

1800 246 545

Free fax:

1800 812 291

Translating and interpreting
services:

131 450

TTY hearings impaired services:

133 677

[Link to website](#)

[Online complaint form](#)

Queensland

Energy and Water Ombudsman Queensland

Mail: PO Box 3640
South Brisbane, QLD 4101

Free call:

1800 662 837

Enquiries email:

info@ewoq.com.au

Complaints email:

complaints@ewoq.com.au

Translating and interpreting
services:

131 450

TTY hearings impaired services:

133 677

[Link to website](#)

[Online complaint form](#)

South Australia

Energy and Water Ombudsman South Australia

Mail: GPO Box 2947
Adelaide, SA 5001

Free call:

1800 665 565

Overseas Call:

+61 8 8216 1888

SMS (Text):

0488 854 555

Translating and interpreting
services:

131 450

TTY hearings impaired services:

133 677

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Australian Capital Territory

Civil and Administrative Tribunal (Energy and Water)

Mail: GPO Box 370
Canberra, ACT 2601

Call:

+61 2 6207 1740

Fax:

(02) 6205 4855

Email:

tribunal@act.gov.au

Translating and interpreting
services:

131 450

TTY hearings impaired services:

133 677

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