



Price and Product Information Statement/Schedule

EnergyAustralia®

This information statement presents a summary of the offer available to you from us.

Offer Name: EnergyAustralia Electricity Regulated Rates – PowerSmart

Fuel Type: Electricity

Availability: Residential customers in Ausgrid’s electricity network area.

Contract Type: Standard Form Agreement.

PureEnergy: PureEnergy10, 25, 50 and 100 are available.

Rates: The following rates are the same as the regulated rates and are for customers on a market agreement in Ausgrid’s electricity network area. They apply to any supply you receive from us under this agreement up until, and including, 30 June 2012.

Electricity Rates (effective 1 July 2011)		Ex GST	Inc GST
PowerSmart Home	Peak (2pm-8pm working weekdays) (cents/kWh)	40.6000	44.6600
	Shoulder (7am-2pm and 8pm-10pm working weekdays and 7am-10pm on weekends and public holidays) (cents/kWh)	16.4000	18.0400
	Off Peak (All other times) (cents/kWh)	9.6000	10.5600
	Service Availability Charge (cents/day)	59.0000	64.9000
Controlled Load	Off Peak 1 (cents/kWh)	8.2000	9.0200
	Off Peak 2 (cents/kWh)	10.8000	11.8800

PureEnergy Tariffs:

To support renewable electricity generation, sign up for one of our GreenPower accredited PureEnergy products. Visit www.energyaustralia.com.au for more information.

PureEnergy Options Tariffs (effective 1 July 2011)	Ex GST	Inc GST
PureEnergy10 [▲] (10% GreenPower accredited)	\$13.00 per quarter	\$14.30 per quarter
PureEnergy25 [▲] (25% GreenPower accredited)	30 c/day	33 c/day
PureEnergy50 [▲] (50% GreenPower accredited)	3.0 c/kWh	3.3 c/kWh
PureEnergy100 [▲] (100% GreenPower accredited)	6.0 c/kWh	6.6 c/kWh

[▲]These tariffs apply in addition to your electricity retail tariffs.

Rate Variations:

The rates you will pay under the Standard Form Agreement for electricity are the regulated rates. Regulated rates generally change in July each year.

Effective 1 July each year, we may vary the PureEnergy tariffs. We will publish the variations in a newspaper that is generally circulated in your area and on our website before this date. In addition, we will notify you of any changes in writing, which may be in a bill.

Feed-in tariffs:

Customers on the NSW Solar Bonus Scheme will receive their eligible credit (as specified by the scheme) and an additional 6 cents per kWh, which will be provided by us until further notice (inc. GST, if any).

Fees:

Dishonour cheque fee: Up to \$19.80 (inc. GST)

Late payment fee[▲]: \$7.50

Payment processing fee

(for payments by credit card): \$0

Residential Security Deposit[▲] \$350

No early termination fees apply.

[▲]GST does not currently apply to early late payment fees or the security deposit.

Other Conditions:

Eligibility is subject to meter suitability for the above tariffs.

To find out more, please phone 13 15 02 or visit www.energyaustralia.com.au

Important Information

On 1 March 2011, TRUenergy purchased EnergyAustralia’s retail customer business. As part of the acquisition, EnergyAustralia has transferred its rights and obligations under its electricity contracts to TRUenergy (ABN 99 086 014 968). New and renewing gas customers will also be under contract to TRUenergy under the EnergyAustralia brand. TRUenergy is one of Australia’s largest integrated energy companies, which now services more than 2.5 million residential and business customers across Victoria, South Australia, New South Wales, the ACT and Queensland. For more information about TRUenergy, visit TRUenergy.com.au

A list of licensed retailers can be found at www.ipart.nsw.gov.au (for NSW). IPART also runs “My Energy Offers”, a free energy price comparison service for NSW energy consumers. You can compare offers from gas and electricity retailers at www.myenergyoffers.nsw.gov.au, or you can access My Energy Offers on 1300 136 888.

www.energyaustralia.com.au



TRUenergy Pty Ltd
ABN 99 086 014 968
Locked Bag 14060
Melbourne VIC 8001