



Price and Product Information Statement/Schedule

EnergyAustralia®

This information statement presents a summary of the offer available to you from us.

Offer Name: EnergyAustralia Regulated Electricity and 7% Gas Discount

Fuel Type: Electricity and Gas

Availability: Residential customers in Ausgrid's electricity network area and the Jemena Coastal gas network area (within the Sydney Metropolitan, Blue Mountains, Hunter and Wollongong areas).

Discount: 7% off the regulated gas rates (including the Service Availability Charge) for the duration of your 2-year agreement. The discount will appear on the front page of your gas bill as a credit against the GST exclusive total of the gas rates on your bills.

Contract Type: Standard Form Agreement for electricity and 2-year Market Agreement for gas.

PureEnergy: PureEnergy10, 25, 50 and 100 are available.

Electricity Rates: The following rates are the same as the regulated rates and are for customers on a market agreement in Ausgrid's electricity network area. They apply to any supply you receive from us under this agreement up until, and including, 30 June 2012.

Electricity Rates (effective 1 July 2011)		Ex GST	Inc GST
Domestic All Time	First 1,750 kWh per quarter (cents/kWh)*	20.6000	22.6600
	Remaining usage per quarter (cents/kWh)	29.1000	32.0100
	Service Availability Charge (cents/day)	48.0000	52.8000
	*based on an average daily quantity per billing day		
Controlled Load	Off Peak 1 (cents/kWh)	8.2000	9.0200
	Off Peak 2 (cents/kWh)	10.8000	11.8800

PureEnergy Tariffs:

To support renewable electricity generation, sign up for one of our GreenPower accredited PureEnergy products. Visit www.energyaustralia.com.au for more information.

PureEnergy Options Tariffs (effective 1 July 2011)		Ex GST	Inc GST
PureEnergy10 [▲] (10% GreenPower accredited)		\$13.00 per quarter	\$14.30 per quarter
PureEnergy25 [▲] (25% GreenPower accredited)		30 c/day	33 c/day
PureEnergy50 [▲] (50% GreenPower accredited)		3.0 c/kWh	3.3 c/kWh
PureEnergy100 [▲] (100% GreenPower accredited)		6.0 c/kWh	6.6 c/kWh

[▲]These tariffs apply in addition to your electricity retail tariffs.

Electricity Rate Variations:

The rates you will pay under the Standard Form Agreement for electricity are the regulated rates. Regulated rates generally change in July each year.

Effective 1 July each year, we may vary the PureEnergy tariffs. We will publish the variations in a newspaper that is generally circulated in your area and on our website before this date. In addition, we will also notify you of any changes in writing, which may be in a bill.

Gas Rates: The following rates are the same as the regulated rates and are valid for the NSW Jemena gas network for customers who are located in the Sydney Metropolitan, Blue Mountains, Hunter and Wollongong areas. They apply to any supply you receive from us under this agreement up until, and including, 30 June 2012.

Gas Rates - NSW Jemena coastal network (effective 1 July 2011)		Ex GST	Inc GST
Residential	First 41.096 MJ per day (cents/MJ)	2.4910	2.7401
	Next 49.315 MJ per day (cents/MJ)	1.4990	1.6489
	Next 189.041 MJ per day (cents/MJ)	1.4780	1.6258
	Next 2,465.753 MJ per day (cents/MJ)	1.4650	1.6115
	Next 10,964.384 MJ per day (cents/MJ)	1.3840	1.5224
	Thereafter (cents/MJ)	1.2520	1.3772
	Service Availability Charge (cents/day)	43.1800	47.4980

Gas Rate Variations:

We may vary the rates (including the Service Availability Charge) under this energy agreement at any time in line with the changes to the regulated rates or as permitted by the Agreement Conditions. Regulated rates generally change in July each year. In the event of no current regulated rates being available, we may vary the rates at any time, generally by giving you 28 days' notice in writing. We will notify you of any changes in writing. This may be in your bill. Your bills will show rates exclusive of GST and GST will be added to the totals.

Continued overleaf

Estimated Annual Costs:

To give you an indication of what you will pay for your energy charges over the first year, please refer to the tables below and choose the consumption band that best reflects your annual consumption. The amounts shown are indicative and **do not include** the fees that apply under this Agreement (see below). Also, the regulated rates that apply generally change in July each year. The annual costings shown below are based on the current regulated rates and they include GST. The annual costings shown below are based on the current regulated rates and the applicable gas discount, and they include GST.

Electricity Tariff	Annual Consumption Band (MWh per year)		
	3 MWh	7 MWh	11 MWh
Domestic All Time	\$811.44	\$1,654.40	\$2,845.17
Off Peak 1			\$125.83
Off Peak 2			\$165.73

Gas Tariff	Annual Consumption Band (GJ per year)		
	6 GJ	24 GJ	45 GJ
Residential	\$314.13	\$681.49	\$1,000.94

Feed-in tariffs:

Customers on the NSW Solar Bonus Scheme will receive their eligible credit (as specified by the scheme) and an additional 6 cents per kWh which will be provided by us until further notice (inc GST, if any).

Fees:

Dishonour bank fee: \$4.99 (inc GST)
 Dishonour cheque fee: Up to \$19.80 (inc GST)
 Late payment fee[^]: \$7.50 for electricity and \$12 for gas
 Payment processing fee \$0
 (for payments by credit card):
 Early termination fee[^]:
 Residential Security Deposit[^]: \$350 for electricity
 Early termination fees for gas do apply.

	Gas
Cancel in Year 1	\$50.00
Cancel in Year 2	\$25.00

[^]GST does not currently apply to late payment fees or the security deposit.

Other Conditions:

Eligibility for gas is subject to satisfying credit criteria.

To find out more please phone 13 15 02 or visit www.energyaustralia.com.au

Important Information

On 1 March 2011, TRUenergy purchased EnergyAustralia's retail customer business. As part of the acquisition, EnergyAustralia has transferred its rights and obligations under its electricity contracts to TRUenergy (ABN 99 086 014 968). New and renewing gas customers will also be under contract to TRUenergy under the EnergyAustralia brand. TRUenergy is one of Australia's largest integrated energy companies, which now services more than 2.5 million residential and business customers across Victoria, South Australia, New South Wales, the ACT and Queensland. For more information about TRUenergy visit TRUenergy.com.au

A list of licensed retailers can be found at www.ipart.nsw.gov.au (for NSW). IPART also runs "My Energy Offers", a free energy price comparison service for NSW energy consumers. You can compare offers from gas and electricity retailers at www.myenergyoffers.nsw.gov.au, or you can access My Energy Offers on 1300 136 888.

www.energyaustralia.com.au