

Price and Product Information Statement

This information statement presents a summary of the offer available to you from EnergyAustralia.

Offer Name: EnergyAustralia Electricity and Gas – Regulated Rates

Fuel Type: Electricity and Gas

Availability: Residential customers in Ausgrid's electricity network area.

Contract Type: Standard Form Agreement

PureEnergy: PureEnergy10, 25, 50 and 100 are available.

Rates: The following rates are the same as the regulated rates and are for customers on a market agreement in Ausgrid's electricity network area. They apply to any supply you receive from us under this agreement up until, and including, 30 June 2012.

Electricity Rates (effective 1 July 2011)		Ex GST	Inc GST
PowerSmart Home	Peak (2pm-8pm working weekdays) (cents/kWh)	40.6000	44.6600
	Shoulder (7am-2pm and 8pm-10pm working weekdays and 7am-10pm on weekends and public holidays) (cents/kWh)	16.4000	18.0400
	Off Peak (All other times) (cents/kWh)	9.6000	10.5600
	Service Availability Charge (cents/day)	59.0000	64.9000
Controlled Load	Off Peak 1 (cents/kWh)	8.2000	9.0200
	Off Peak 2 (cents/kWh)	10.8000	11.8800

PureEnergy Tariffs:

To support renewable electricity generation, sign up for one of our GreenPower accredited PureEnergy products. Visit www.energy.com.au for more information.

PureEnergy Options Tariffs (effective 1 July 2011)	Ex GST	Inc GST
PureEnergy10 ▲ (10% GreenPower accredited)	\$13.00 per quarter	\$14.30 per quarter
PureEnergy25 ▲ (25% GreenPower accredited)	30 c/day	33 c/day
PureEnergy50 ▲ (50% GreenPower accredited)	3.0 c/kWh	3.3 c/kWh
PureEnergy100 ▲ (100% GreenPower accredited)	6.0 c/kWh	6.6 c/kWh

▲These tariffs apply in addition to your electricity retail tariffs.

Rates: The following rates are valid for the NSW Jemena Coastal network for customers who are located in the Sydney Metropolitan, Blue Mountains, Hunter and Wollongong areas. They apply to any supply you receive from EnergyAustralia under this agreement up until, and including, 30th June 2012.

Gas Rates – NSW Jemena coastal Network (effective 1 July 2011)		Ex GST	Inc GST
Residential	First 41.096 MJ per day (cents/MJ)	2.4910	2.7401
	Next 49.315 MJ per day (cents/MJ)	1.4990	1.6489
	Next 189.041 MJ per day (cents/MJ)	1.4780	1.6258
	Next 2,465.753 MJ per day (cents/MJ)	1.4650	1.6115
	Next 10,964.384 MJ per day (cents/MJ)	1.3840	1.5224
	Thereafter (cents/MJ)	1.2520	1.3772
	Service Availability Charge (cents/day)	43.1800	47.4980
	Service Availability Charge - total for 2 year agreement term (\$)	315.65	347.21

Rate Variations:

We may vary the rates (including the Service Availability Charge) under this energy agreement at any time in line with the changes to the regulated rates or as permitted by the Agreement Conditions. Regulated rates generally change in July each year. In the event of no current regulated rates being available, we may vary the rates at any time, generally by giving you 28 days' notice in writing. We will notify you of any changes in writing. This may be in your bill. Your bills will show rates exclusive of GST and GST will be added to the totals.

Feed-in tariffs:

Customers on the NSW Solar Bonus Scheme will receive their eligible credit (as specified by the scheme) and an additional 6 cents per kWh, which will be provided by us until further notice (inc. GST, if any).

Fees:

Dishonour cheque fee: Up to \$19.80 (inc. GST)
 Late payment fee: \$7.50 for electricity and \$10 for gas
 Payment processing fee
 (for payments by credit card): \$0
 Early termination fee[^]:

	Per Fuel
Cancel in Year 1	\$50.00
Cancel in Year 2	\$25.00

[^] GST does not currently apply to early termination fees or late payment fees. No early termination fees apply

Other Conditions:

Eligibility is subject to satisfying credit criteria and meter suitability for the above tariffs.

To find out more, please phone 13 15 02 or visit www.energy.com.au

Important Information

On 1 March 2011, TRUenergy purchased EnergyAustralia's retail customer business. As part of the acquisition, EnergyAustralia has transferred its rights and obligations under its electricity contracts to TRUenergy (ABN 99 086 014 968). New and renewing gas customers will also be under contract to TRUenergy under the EnergyAustralia brand. TRUenergy is one of Australia's largest integrated energy companies, which now services more than 2.5 million residential and business customers across Victoria, South Australia, New South Wales, the ACT and Queensland. For more information about TRUenergy, visit TRUenergy.com.au

A list of licensed retailers can be found at www.ipart.nsw.gov.au (for NSW). IPART also runs "My Energy Offers", a free energy price comparison service for NSW energy consumers. You can compare offers from gas and electricity retailers at www.myenergyoffers.nsw.gov.au, or you can access My Energy Offers on 1300 136 888.

www.energyaustralia.com.au