

**Enquiries**  
(Mon-Fri 8am-6pm) **13 13 67**  
Electricity Emergencies(24hrs) 13 13 88  
Streetlight Faults 1800 044 808  
www.energy.com.au



Tax Invoice

**Account Number**  
123 456 789

**Due By**  
6 January 2009

**Amount Payable**  
\$ 13,854.45

123456-123456  
Sample Enterprises  
P O Box 112233  
Sydney NSW 2001

EnergyAustralia's  
Contact Details.

EnergyAustralia's  
ABN.

Your EnergyAustralia  
account number.

The due date for your account  
payment.

The total amount payable is the total  
of new charges and any outstanding  
amounts.

**Electricity Account**

Payment on time is  
appreciated

Location: 52 Sample St, SYDNEY NSW 2000

**Total amount payable of your last bill dated 3 November 2008**

Payments - Thank you

14,642.38  
-14,642.38 cr

Electricity (01/11/2008 to 30/11/2008)	12,594.95	
Subtotal of charges before GST	12,594.95	
Total GST payable 10%	1,259.50	
Total charges including GST		13,854.45

**Total Amount Payable** 13,854.45

Total amount of your last Monthly bill  
and the payments made.

The total amount payable is the total new  
charges and any outstanding amounts.

Energy charges  
including GST.

051  
9602

Invoice Date: 02/12/2008  
Any payments made on or after this date  
will be shown on your next bill

Please see over for payment options

If a payment is  
made on or after this  
date it will not be  
shown on this bill.



**Are your details correct?**  
To amend your contact or  
address details, call us on  
13 13 67.

**Interest Charges**  
Please note that you may be  
charged interest on any amounts  
not paid by the due date.

**PLEASE NOTE:**  
This is a sample bill. All figures displayed  
are indicative only and do not reflect  
actual rates or charges.

Payment Options

### How to Pay



**Smarter Pay**

Automatically pay on the due date by direct debit from your financial institution account. For details and an application form, call **13 13 67**.



**Biller Code:** 3111    **Ref:** 123 456 789



- Contact your financial institution to make payment from your savings or cheque account.

**BPAY View**® - Receive, view and pay this bill using internet banking.



**Billpay Code:** 0267  
**Ref:** 123 456 789

Phone **13 18 16** or go to [postbillpay.com.au](http://postbillpay.com.au) to make a payment using your credit card. Alternatively payments can be made in person using cash or cheque at any Post Office.



**By Mail**

Post the payment slip with your cheque to:  
EnergyAustralia, Locked Bag W100 SYDNEY NSW 1291

### EnergyAustralia Payment Slip

Please return this section with payment to:  
EnergyAustralia, Locked Bag W100  
SYDNEY NSW 1291



\*267 456 789 012 345 678 901 234 561

Tran Code	User code	CRN	BSB	
831	1234	1234 5678 9012	1234	Mr John Sample

**Account Number**

123 456 789

**Due By**

6 January 2009

**Amount Payable**

\$ 13,854.45

**PLEASE NOTE:**

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**Electricity Usage Report**



Account Number 123 456 789  
 Name Sample Enterprises  
 Supply Address 52 Sample St, Sydney NSW 2000  
 Supply Period 1 November 2008 to 30 November 2008 - 30 days  
 Date of Issue 2 December 2008  
 NMI 1234567890

This is the physical address where energy is supplied.

**National Meter Identifier (NMI)** (industry Identifier).

Network charges are based on time bands. These will differ from the energy charges time bands.

**Total Losses = TLF x DLF**

Transmission Loss Factor (TLF) is a factor used to account for losses incurred transmitting electricity from the generator to the distribution network.

**Daily Capacity Charge:** Capacity is the half hour maximum kVA that occurs during peak time over the previous 12 month billing period.

Distribution Loss Factor (DLF) is a factor used to account for losses incurred in the distribution network.

**Loss factors are approved by federal and state regulators, are common to all retailers and are not negotiable.**

**Renewable Energy Certificate Charge:** The cost of purchasing renewable energy certificates for electricity supplied to your premises as required under the Federal Government's Renewable Energy (Electricity) Act 2000.

**Network Charges are approved by the Australian Energy Regulator (AER). These charges are passed through, are common to all retailers and are not negotiable.**

**NSW Greenhouse Gas Abatement Certificate Charge:** The cost of purchasing NSW greenhouse gas abatement certificates for electricity supplied to your premises as required by legislation.

**EnergyAustralia sets market charges on a regular basis based upon charges received from the market operator (NEMMCO). These charges will appear on your account as c/kWh. For more details visit NEMMCO's website at [www.nemmco.com.au](http://www.nemmco.com.au)**

Transmission Loss Factor (TLF) 1.016800  
 Distribution Loss Factor (DLF) 1.040400

CHARGES	QUANTITY	X	RATE*	X	TLF	X	DLF	=	TOTAL
<b>Energy Charges</b>									
Peak Energy	22,097.000 kWh		5.8886 c/kWh		1.016800		1.040400		\$1,376.52
Shoulder Energy	59,027.000 kWh		6.5553 c/kWh		1.016800		1.040400		\$4,093.35
Off Peak Energy	32,620.000 kWh		2.6348 c/kWh		1.016800		1.040400		\$909.22
*Rates are the agreed contract rates and are exclusive of losses									
<b>Total Energy Charges</b>	<b>113,744.000 kWh</b>								<b>\$6,379.09</b>
<b>Network Charges</b>									
(Passed through charges from your local network supplier)									
DUOS for Peak	31,706.0000 kWh		3.3454 c/kWh						\$1,060.69
DUOS for Shoulder	49,418.000 kWh		1.9825 c/kWh						\$979.71
DUOS for Off Peak	32,620.000 kWh		0.8308 c/kWh						\$271.01
DUOS for Peak Capacity*	490.000 kVA		6.3897 \$/kVA/Day						\$3,130.95
Network Access Charge	30 Days		1.5696 \$/Meter/Day						\$47.09
<b>Total Network Charges</b>									<b>\$5,489.45</b>
<b>Market Charges</b>									
(Passed through in accordance with your contract)									
NEM Administration	113,744.000 kWh		0.0345 c/kWh				1.040400		\$40.83
NEM Ancillary Services	113,744.000 kWh		0.0310 c/kWh				1.040400		\$36.69
<b>Total Market Charges</b>									<b>\$77.52</b>
<b>Other Charges</b>									
(Passed through in accordance with your contract)									
Meter Provision	30 Days		2.3836 \$/Meter/Day						\$71.61
Renewable Energy Certificates	113,744.000 kWh		0.1480 c/kWh				1.040400		\$175.41
NSW Greenhouse Abatement	113,744.000 kWh		0.3399 c/kWh				1.040400		\$402.24
<b>Total Other Charges</b>									<b>\$648.89</b>
<b>TOTAL ELECTRICITY BEFORE GST</b>									<b>\$12,594.95</b>

Note: Where loss factors are used, individual line items may be rounded for display purposes.  
 \* Capacity rate will vary depending on the number of days in a month.

**PLEASE NOTE:**

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### Electricity Analysis Report

**Account Number** 123 456 789  
**Name** Sample Enterprises  
**Supply Address** 52 Sample St, Sydney NSW 2000  
**Supply Period** 1 November 2008 to 31 November 2008 - 30 days  
**Date of Issue** 2 December 2008  
**NMI** 1234567890

This is the physical address where energy is supplied.

**ENERGY TIME OF USE BREAKDOWN**

Peak	22,097 kWh	19.43%
Shoulder	59,027 kWh	51.89%
Off Peak	32,620 kWh	28.68%
<b>TOTAL ENERGY</b>	<b>113,744 kWh</b>	

This is the breakdown showing the time band in which your energy was used in.

Note: Network time splits are different effective 1 August 2002

**DEMAND DETAILS**

**Maximum Current Month Demands**

Peak	482.000 kVA
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\* Capacity is based on the highest maximum demand over the past twelve months

Current month Peak Demand may be different from Chargeable Capacity. The Chargeable Capacity is the highest Peak kVA Demand measured in the most recent 12 month period.

<b>AVERAGE DAILY CONSUMPTION</b>
3,791 kWh

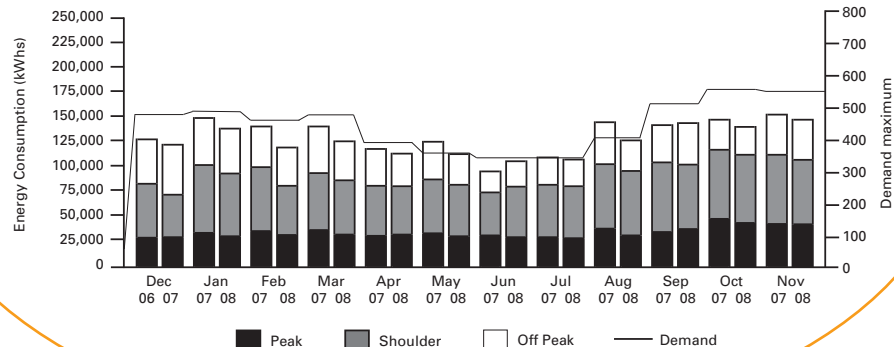
<b>BILL DAYS THIS PERIOD</b>
30

**Load Profile**

Date	Consumption	Max Demand
Dec 07	125,923 kWh	484 kVA
Jan 08	140,402 kWh	490 kVA
Feb 08	120,371 kWh	467 kVA
Mar 08	128,162 kWh	485 kVA
Apr 08	108,145 kWh	377 kVA
May 08	104,578 kWh	330 kVA
Jun 08	93,813 kWh	306 kVA
Jul 08	92,857 kWh	296 kVA
Aug 08	87,891 kWh	303 kVA
Sep 08	106,080 kWh	417 kVA
Oct 08	122,671 kWh	490 kVA
Nov 08	113,744 kWh	482 kVA

This table is designed to assist you with energy management. It shows your total monthly energy consumption and maximum demand for the most recent 12 month billing period.

**Monthly Electricity Usage Comparison**



This graph shows your most recent 12 monthly energy usage compared to the previous 12 months.

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